

Part 573 Safety Recall Report

18V-002

Manufacturer Name : Forest River, Inc.

Submission Date : JAN 02, 2018

NHTSA Recall No. : 18V-002

Manufacturer Recall No. : 37-0604



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 152

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2018-2018 Forest River, Inc. Surveyor: SVT266RLDS, SVT285IKDS, SVT285IKLE, SVT323BHLE, SVT33KRETS, SVT33KRLOK, SVT33KRLTS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : In mid-September, 2017 during the 2018 vehicle model change, the manufacturing plant began installing a circuit breaker with an incorrect AMP rating for the refrigerator. This incorrect AMP rating exceeds the allowable amount of AMPs to flow.

Production Dates : SEP 15, 2017 - DEC 18, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : An incorrect AMP circuit breaker was installed in certain vehicles.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : With an incorrect AMP circuit breaker, the wires of the circuit breaker cannot manage the AMP draw requirements and may melt the wire, increasing the risk of a fire, injury or property damage.

Description of the Cause : The manufacturing plant installed an incorrectly rated AMP circuit breaker.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On December 18, 2017, while conducting a routine internal Quality Control audit , the manufacturing plant identified that a 30AMP circuit breaker had been installed on a unit, in place of a 15AMP circuit breaker. The manufacturing plant then contacted Forest River's Office of Corporate Compliance ("OCC") the same day and an investigation into the issue was initiated.

Forest River reviewed internal data and found no warranty claims or customer complaints potentially related to this issue.

On December 22, 2017, Forest River's Corporate Committee decided to conduct a recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide a new replacement 15 AMP circuit breaker for installation, free of charge to the dealerships and vehicle owners. A dealership will be required to conduct this remedy.

What is the Forest River Customer Service Phone Number? (574)
642-3119 Ext. 205

How Remedy Component Differs from Recalled Component : The replacement circuit breaker will have a rating of 15 AMPs. There will not be a part number for this circuit breaker.

Identify How/When Recall Condition was Corrected in Production : The manufacturing plant began using the 15 AMP circuit breaker during the week of December 18, 2017.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : FEB 28, 2018 - FEB 28, 2018

Planned Owner Notification Date : FEB 28, 2018 - FEB 28, 2018

* NR - Not Reported