

Part 573 Safety Recall Report

18V-075

Manufacturer Name : Jayco, Inc.

Submission Date : JAN 29, 2018

NHTSA Recall No. : 18V-075

Manufacturer Recall No. : 9901366



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 26

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 Travel Trailer Eagle 333BHOK (EC)

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : -333BHOK (EC) J1EC0075-0104

Population determined from production records noting when change occurred to use Furrion range top on this model -

Production Dates : OCT 18, 2017 - OCT 19, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Flame on the Furrion cook top will invert and go out when the furnaces is running. Gas can continue to flow at burner when flame is inverted

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Free Flow of LP gas could lead to explosion, causing personal injury / proper damage.

Description of the Cause : No product design validation when decision made to change range top.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

During Production Camping audit.. issue was noticed and reported 11-2017 - Investigation into matter started immediately inspecting units on site. All units still on site were repaired prior to shipping leaving balance of 20 units to be repaired in the field..(Total of Units affected was 30 (both US and CN)- 10 repaired on site) . None of the units that shipped were retail sold, but still part of Dealer's inventory. Decision was made to publish TSB 17-014 and ship parts kit to Dealers for quick repair prior to sale of units. - TSB was reported on 579 report for November 2017 - Dec 2017 NHTSA made inquiry after receiving customer complaint concerning a flame on a Furrion cook top. NHTSA noted that RV competitor had filed recall for same issue.. due to presence of gas when flame is inverted. and ask for review. Further review was taken to answer question: "Can an individual burner have the flame go out and gas continue to flow to that burner?" Reported 1-22-18 "yes" 1-25-18 issue presented to Jayco Corp. Safety Steering Com. for discussion - decided that recall is required since as of 1-24-18 Dealers have not reported Bulletin repair as complete and some of the affected units are now registered to retail.

Description of Remedy :

Description of Remedy Program : Install 2 wood panels in the stove cabinet to prevent air form the furnace affecting stove burners

How Remedy Component Differs from Recalled Component : Presence of panels in stove cabinet

Identify How/When Recall Condition was Corrected in Production : Upon review of issue in 11-2017, a Change notice released for the EC model for addition of 2 panels in the Stove cabinet. -

Recall Schedule :

Description of Recall Schedule : Jayco Dealers will install the 2 panels at no cost to the current owner on record.

Planned Dealer Notification Date : MAR 01, 2018 - MAR 01, 2018

Planned Owner Notification Date : MAR 01, 2018 - MAR 01, 2018

* NR - Not Reported