

Part 573 Safety Recall Report

18V-121

Manufacturer Name : Keystone RV Company

Submission Date : FEB 19, 2018

NHTSA Recall No. : 18V-121

Manufacturer Recall No. : 18-314



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 1,747

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 Crossroads Zinger

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : GFCI receptacle in all affected models

Production Dates : JUL 10, 2017 - JAN 30, 2018

VIN Range 1 : Begin : 4YDT29028JS370824 **End :** 4YDT28027JS372476 Not sequential

Vehicle 2 : 2018-2018 Crossroads Longhorn

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : GFCI receptacle in all affected models

Production Dates : AUG 28, 2017 - DEC 06, 2017

VIN Range 1 : Begin : 4YDT32824JS379108 **End :** 4YDT32829JS379203 Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population may have a ground wire at the GFCI receptacle improperly installed.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the ground wire shorts, there is an increased risk of damage or fire to the unit.

Description of the Cause : Production did not consistently add a barrel crimp to the ground wire at the GFCI receptacle.

Identification of Any Warning that can Occur : Only using proper test equipment would identify a failure of an improper connection.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
Country : NR

Chronology :

February 2, 2018 – Production found that the ground wire at the GFCI receptacle was not connected correctly.
February 12, 2018 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to inspect the connection at the GFCI receptacle and add a proper bonding connector, barrel crimp, if needed.

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : APR 12, 2018 - APR 12, 2018

Planned Owner Notification Date : APR 12, 2018 - APR 12, 2018

* NR - Not Reported