

# Part 573 Safety Recall Report

# 18V-134

**Manufacturer Name :** Forest River, Inc.**Submission Date :** FEB 23, 2018**NHTSA Recall No. :** 18V-134**Manufacturer Recall No. :** 45-0645**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 157

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2016-2018 Forest River, Inc. XLR TOYHAULER - XLT25KW, XLT25KW-W, XLT28KW and XLT28KW-W

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The vehicles were identified from production records starting with the first unit built until the issue was corrected in production.

Production Dates : MAR 31, 2016 - FEB 15, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The safety chains do not exceed the Gross Vehicle Weight Rating (GVWR) of the vehicle which may cause the safety chains to not be able to support the tow vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In the event of a trailer becoming uncoupled from the tow vehicle, if the safety chains fail, the trailer may separate, increasing the risk of a crash.

Description of the Cause : There was a miscalculation of the GVWR at the pre-production stage which led to an incorrect safety chain rating being requested between Forest River and the frame supplier. Once the vehicles went into production, the accuracy of the GVWR and safety chain rating was not confirmed.

Identification of Any Warning that can Occur : None

**Supplier Identification :****Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

During a routine internal Corporate Quality Control Inspection of the XLR ToyHauler plant's manufacturing processes, on February 15, 2018, the in-house auditor discovered a possible issue involving under-rated safety chains installed on specific models. The same day, Forest River's XLR ToyHauler division contacted Forest River's Office of Corporate Compliance ("OCC") and an investigation into the issue was initiated. The manufacturing plant contacted multiple dealerships to inspect the safety chains. The investigation revealed the affected models had been manufactured with the under-rated chains. This information was provided to Forest River's Office of Corporate Compliance on February 19, 2018.

Forest River reviewed internal data and found no warranty claims or customer complaints potentially related to this issue.

On February 23, 2018, Forest River's Corporate Committee decided to conduct a recall.

**Description of Remedy :**

Description of Remedy Program : Forest River will provide replacement safety chains that exceed the vehicle's GVWR. Forest River will provide all parts and labor, free of charge. A dealership must install the new safety chains.

What is the Forest River Customer Service Phone Number? (574)  
642-0432

How Remedy Component Differs from Recalled Component : The replacement safety chains will be rated greater than the vehicles' GVWR.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected in production the week of February 16, 2018.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull

data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : APR 23, 2018 - APR 23, 2018

Planned Owner Notification Date : APR 23, 2018 - APR 23, 2018

\* NR - Not Reported