

# Part 573 Safety Recall Report

# 18V-142

**Manufacturer Name :** COACH HOUSE, INC.**Submission Date :** MAR 01, 2018**NHTSA Recall No. :** 18V-142**Manufacturer Recall No. :** None**Manufacturer Information :**

Manufacturer Name : COACH HOUSE, INC.

Address : 3480 TECHNOLOGY DRIVE  
NOKOMIS FL 34275

Company phone : 800-235-0984

**Population :**

Number of potentially involved : 1,023

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2003-2018 Coach House Platinum

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

**Descriptive Information :** This recall includes all units manufactured for the last 15 model years dating back to 4/8/02. This recall is an inspect and remedy if required. The affected vehicles will contain fire extinguishers covered in Kidde recall 17E-062. the recall scope was established at 15 year per 49 USC §30120 (g) (1). In the event that an owner presents a vehicle older than the scope of the recall, that owner will be directed to [Kidde.com](http://Kidde.com) to receive the same remedy free of charge as covered in Kidde recall 17E-062.

Production Dates : APR 08, 2002 - FEB 09, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2008-2018 Coach House Platinum II

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** This recall includes all units manufactured for the last 15 model years dating back to 4/8/02. This recall is an inspect and remedy if required. The affected vehicles will contain fire extinguishers covered in Kidde recall 17E-062. the recall scope was established at 15 year per 49 USC §30120 (g) (1). In the event that an owner presents a vehicle older than the scope of the recall, that owner will be directed to [Kidde.com](http://Kidde.com) to receive the same remedy free of charge as covered in Kidde recall 17E-062.

Production Dates : MAY 21, 2008 - FEB 09, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2010-2018 Coach House Arriva

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : VAN

Power Train : DIESEL

**Descriptive Information :** This recall includes all units manufactured for the last 15 model years dating back to 4/8/02. This recall is an inspect and remedy if required. The affected vehicles will contain fire extinguishers covered in Kidde recall 17E-062. The recall scope was established at 15 year per 49 USC §30120 (g) (1). In the event that an owner presents a vehicle older than the scope of the recall, that owner will be directed to Kidde.com to receive the same remedy free of charge as covered in Kidde recall 17E-062.

**Production Dates :** JUL 11, 2009 - FEB 09, 2018

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** Kidde has notified our company that it has a motor vehicle equipment recall issued by NHTSA on two types of Kidde portable fire extinguishers. NHTSA has assigned number 17E-062 to this recall. These fire extinguishers were installed in recreational vehicles as original equipment. As described in Kidde Recall 17E-062, the fire extinguishers may become clogged, preventing the extinguisher from discharging as expected or excessive force may be needed to activate the fire extinguisher. In certain models, the nozzle may detach from the valve assembly with enough force that it could cause injury and render the product inoperable.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If a fire extinguisher does not function properly, it can increase risk of injury in the event of a fire.

**Description of the Cause :** Kidde reported under Recall 17E-062 that there are two failure modes for the Universal Valve (Plastic Handle) extinguishers. First, the fire extinguisher may become clogged (preventing complete discharge) or require excessive force to activate. This may occur when the user depresses and quickly releases the lever. This typically occurs if a user depresses the lever for less than 1 second, emitting a small amount of powder or air, and releases the lever. Second, in certain models the nozzle may detach from the valve assembly with enough force that it could cause injury and fail to discharge. For Pindicator fire extinguishers, excessive force may be required to activate the extinguisher.

**Identification of Any Warning that can Occur :** None Known

## Supplier Identification :

### Component Manufacturer

**Name :** Walter Kidde Portable Equipment

**Address :** 1016 Corporate Park Drive

Mebane NORTH CAROLINA 27302

Country : United States

## Chronology :

On or about December 2017, Coach House, Inc. was made aware of a potential recall of Kidde Fire Extinguishers. On 12/15/2017 the Recreational Vehicle Industry Association issued a notice that manufacturers who were affected MUST submit a timely 573 report. Coach House, Inc. made contact with LaVanture Products Co Inc. (their supplier) to verify that the products being supplied were affected by this Kidde Recall. Upon verification from LaVanture, Coach House started moving towards researching its obligations under the Kidde Recall 17E-062.

## Description of Remedy :

**Description of Remedy Program :** Vehicle owners will be sent a notification letter by Kidde that will explain how to locate and then identify if the fire extinguisher in their recreational vehicle has been recalled under Kidde Recall 17E-062. that letter will provide the owner two ways to secure a replacement fire extinguisher. 1) A toll-free number that can be used to call Kidde or 2) use of the www.kidde.com website that will instruct a customer how to register for a replacement. As part of the recall process, owners will be given packaging and instructions for returning the recalled fire extinguisher to Kidde or disposal.

**How Remedy Component Differs from Recalled Component :** Please reference Kidde Recall 17E-062 for a complete list of recalled fire extinguisher models.

**Identify How/When Recall Condition was Corrected in Production :** As of 12/15/2017, LaVanture Products ceased shipping Kidde Fire Extinguishers in their inventory. Since that date, Coach House, Inc has used only non-recalled fire extinguishers provided by LaVanture (First Alert Brand). No other purchases have been made from other vendors.

On February 9, 2018, Tom Molay issued a "STOP USE" notice alerting all members of management, production, engineering, sales, service, and support that the Kidde Recall existed and that Coach House, Inc. was affected. Under the requirements of the recall, and as directed by NHTSA, Coach House uses February 9, 2018 as its drop dead date that no affected motor vehicles will be produced, or be sold or leased with a Kidde Fire Extinguisher which is affected by this recall as original equipment.

## Recall Schedule :

**Description of Recall Schedule :** On February 9, 2018, internal email to all members affected outlining Coach House, Inc.'s responsibilities and obligations.

On February 15, 2018, Coach House, Inc. posted notice on Facebook (Social Media) alerting the general public that it is probable that Coach House motorhomes have a recalled fire extinguisher. Along with this notice, we also posted a copy of the United States Consumer Product Safety commission notice with reference to [www.kidde.com](http://www.kidde.com) and also the toll free number 1-855-262-3540 for help identifying the fire extinguishers in question, and also how to obtain a replacement.

On or about February 16, 2018, Coach House, Inc. made changes to its website ([www.coachhouserv.com](http://www.coachhouserv.com)) under the "For Owners" section to include the information about the Kidde Recall 17E-062. This information references the recall notice, and also offers [www.kidde.com](http://www.kidde.com) and the toll free number 1-855-262-3540 as help in identifying the fire extinguishers, and remedies on how to get them replaced.

Coach House, Inc. is working with Statistical Surveys to verify the ownership of the approximately 1023 units affected by this recall.

As per a discussion with Joshua Neff from NHTSA on 3/1/18, 6 vehicles were deleted from the list for being known to be registered in CANADA (5) and KUWAIT (1).

When VIN Numbers are verified, and ownership is verified, this information will be given to POLK Surveys (IHS MARKIT) for formation of the "mailing list". This "mailing list" will be a good faith effort to find the current registered owners of the recalled vehicles.

The "mailing list" will be given to KIDDE, Inc. who will mail the approved recall notice to owner's on the "mailing list". KIDDE will mail the notice and track the results on behalf of Coach House, Inc. A "draft" copy of the proposed recall letter will be submitted to NHTSA for approval.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : MAY 01, 2018 - MAY 31, 2018

\* NR - Not Reported