

Part 573 Safety Recall Report

18V-187

Manufacturer Name : Keystone RV Company

Submission Date : MAR 22, 2018

NHTSA Recall No. : 18V-187

Manufacturer Recall No. : 18-311



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 977

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 Keystone Passport 153ML, 171EXP, 175BH, 195RB, 199ML, 217EXP, 239ML

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All Express Models

Production Dates : MAY 05, 2017 - DEC 05, 2017

VIN Range 1 : Begin : 4YDT15310JK411039 **End :** 4YDT21724JK416172 Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population have a spare tire carrier that may not have adequate support in the rear wall of the unit.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions during travel, the spare tire carrier can loosen and detach from the rear wall leading to an increased risk of property damage and vehicle damage.

Description of the Cause : Production did not consistently add a support backer in the rear wall to properly attach the rear spare tire carrier.

Identification of Any Warning that can Occur : The spare tire carrier may be loose.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

12/7/2017 – Report was made through a warranty report that 2 units exhibited loose spare tire carriers. An investigation was opened to determine the issue.
3/13/2018 – Models were determined and cause was finalized. As stated in section “B” it was found that the backers were not consistently installed and an inspection of all units within the range should be made to assure that the carriers are mounted properly.
3/15/2018 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to inspect all affected models and add backers as needed.
How Remedy Component Differs from Recalled Component : NA
Identify How/When Recall Condition was Corrected in Production : No units were in production at time of recall.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.
Planned Dealer Notification Date : MAY 22, 2018 - MAY 22, 2018
Planned Owner Notification Date : MAY 22, 2018 - MAY 22, 2018

* NR - Not Reported