

Part 573 Safety Recall Report

18V-256

Manufacturer Name : Supreme Corporation

Submission Date : APR 20, 2018

NHTSA Recall No. : 18V-256

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Supreme Corporation

Address : 2581 East Kercher Road
Goshen IN 46528

Company phone : 999

Population :

Number of potentially involved : 404

Estimated percentage with defect : NR

Vehicle Information :

Vehicle 1 : 2013-2017 Supreme Kold King

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : All insulated units produced between 2013 and 2018 with side mounting hardware brackets and produced in Griffin, Georgia. In 2013, reinforcement gussets were removed from product design and reintroduced in 2018.

Production Dates : FEB 12, 2013 - MAR 01, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Due to insufficient weld penetration it is possible that the floor frame rail could become detached from the structural cross-members.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the floor frame rail detaches from the crossmembers there is a risk of the body separating from the chassis causing injury or property damage.

Description of the Cause : Insufficient weld penetration between floor frame rail and structural cross-member.

Identification of Any Warning that can Occur : Weld separation, detaching cross-members, bent floor frame rail, or leaning body may be observed.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On or about May 5th 2017 it was reported that a floor frame rail had started to become detached from the crossmembers. In addition to insufficient weld penetration, the investigation showed that a combination of improper maintenance of the body mounting hardware by user, a higher center of gravity when compared to uninsulated product due to higher wall weight and refrigeration unit and the usage of side mounting brackets had contributed to the condition. In addition, this unit was built without reinforcement gussets due to engineering change in 2013. Supreme began to monitor incoming warranty claims related to this issue. Only vehicles produced in Supreme's Griffin, GA facility have been impacted by this condition. On March 26th 2018 it was reported to Supreme that a floor frame rail had separated from the floor frame cross-members. Supreme arranged the vehicle to be transported to our Georgia plant for inspection and repair. On April 1st the Supreme Product Safety team agreed to elevate to the Product Safety Council. On April 12th the Product Safety Council decided to conduct a recall.

Description of Remedy :

Description of Remedy Program : Owners will be advised to contact Supreme to schedule the correction of welds and installation of reinforcement gussets to the floor frame at an approved service center.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : MAY 18, 2018 - MAY 18, 2018

Planned Owner Notification Date : JUN 15, 2018 - JUN 19, 2018

* NR - Not Reported