

# Part 573 Safety Recall Report

# 18V-269

**Manufacturer Name :** Forest River, Inc.**Submission Date :** APR 27, 2018**NHTSA Recall No. :** 18V-269**Manufacturer Recall No. :** 3505-0713**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 3

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2018-2018 Forest River, Inc. GLAVAL – GLAVAL CONCORD II

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On April 24, 2018 Forest River's Office of Corporate Compliance received Ford's recall notice containing the VINs affected under Fords Recall Number 18V214.

Production Dates : FEB 20, 2018 - FEB 20, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2018-2018 Forest River, Inc. STARCRAFT - STARCRAFT XLT

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On April 24, 2018 Forest River's Office of Corporate Compliance received Ford's recall notice containing the VINs affected under Fords Recall Number 18V214.

Production Dates : MAR 20, 2018 - MAR 23, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : According to the recall notice provided by Ford; "A clip that secures the transmission cable to the transmission may not be seated properly."

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to the recall notice provided by Ford; "The driver may experience the following if this condition occurs:  
Unintended vehicle movement or roll away, if the parking brake is not

applied, increasing the risk of a crash or injury. When exiting the vehicle, the ignition key (if equipped) can be removed with no instrument panel warning message or chime indicating that the transmission is not in Park. The transmission gear as displayed in the instrument cluster may be different than indicated by the position of the transmission shift lever. No ability to restart the vehicle, unless the transmission gear as displayed in the instrument cluster is Park or Neutral. These conditions increase the risk of a crash or injury.”

Description of the Cause : None

Identification of Any Warning that can Occur : None

## Supplier Identification :

### Component Manufacturer

Name : FORD MOTOR COMPANY

Address : P.O. BOX 1904

DEARBORN MICHIGAN 48121-1904

Country : United States

## Chronology :

On April 24, 2018 Forest River's Office of Corporate Compliance received Ford's recall notice containing the VINs affected under Fords Recall Number 18V214. The same day an investigation to identify the involved vehicles was completed.

On April 27, 2018, Forest River's Corporate Committee was advised of the recall.

## Description of Remedy :

Description of Remedy Program : Forest River will provide a copy of the recall notification to Owners and Dealers. Owners and Dealers will be instructed to make an appointment with any Ford or Lincoln Dealership to have the recall remedied.

What is the Ford Customer Service Phone Number? (866) 906-9811

What is the Forest River Glaval Customer Service Phone Number? (800) 445-2825

What is the Forest River StarCraft Customer Service Phone Number? (800) 348-7440

How Remedy Component Differs from Recalled Component : None

Identify How/When Recall Condition was Corrected in Production : None

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 25, 2018 - JUN 25, 2018

Planned Owner Notification Date : JUN 25, 2018 - JUN 25, 2018

\* NR - Not Reported