

# Part 573 Safety Recall Report

# 18V-270

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** APR 27, 2018

**NHTSA Recall No. :** 18V-270

**Manufacturer Recall No. :** 61-0704



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 7

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2018-2018 Forest River, Inc. PRIME TIME MANUFACTURING – WCF35MB

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The scope of the recall begins with the first new model year vehicle manufactured at the production plant and includes all vehicles affected by the issue until a data entry revision was made.

**Production Dates :** JAN 15, 2018 - APR 05, 2018

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** The federal placard states an incorrect Gross Vehicle Weight Rating “GVWR” which incorrectly calculated an incorrect Cargo Carrying Capacity “CCC” to indicate a negative CCC in pounds.

**FMVSS 1 :** 567 - Certification

**FMVSS 2 :** NR

**Description of the Safety Risk :** An operator may exceed the CCC and GVWR of the vehicle, potentially increasing the risk of a crash.

**Description of the Cause :** During the data entry of the new vehicle, incorrect Gross Vehicle Weight Rating had been assigned to the vehicle.

**Identification of Any Warning that can Occur :** None

## Supplier Identification :

**Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

On April 10, 2018, during a routine internal Corporate Quality Control Inspection of the Prime Time Manufacturing plant's manufacturing processes, the inspection found that the Federal Placard had incorrect Cargo Carrying Capacity "CCC" and the incorrect Gross Vehicle Weight Rating "GVWR" information. Using the production schedule records, Surveyor was able to determine the affected vehicles. On April 12, 2018, Forest River's Prime Time Manufacturing Division contacted Forest River's Office of Corporate Compliance ("OCC") and an investigation to understand better the issue including what the Cargo Carrying Capacity "CCC" and the incorrect Gross Vehicle Weight Rating "GVWR" should be, and what had been printed on the Federal Placard.

Forest River reviewed internal data and found no warranty claims or customer complaints potentially related to this issue.

On April 27, 2018, Forest River's Corporate Committee decided to conduct a recall.

**Description of Remedy :**

Description of Remedy Program : Forest River will provide new Federal Placards, free of charge to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (574)  
862-2589

How Remedy Component Differs from Recalled Component : The remedy placard will have the correct Cargo Carrying Capacity designation on the Federal Placard.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected through a data entry revision during the week of April 10, 2018.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out

as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 25, 2018 - JUN 25, 2018

Planned Owner Notification Date : JUN 25, 2018 - JUN 25, 2018

\* NR - Not Reported