

Part 573 Safety Recall Report

18V-345

Manufacturer Name : Altec Industries Inc.

Submission Date : MAY 25, 2018

NHTSA Recall No. : 18V-345

Manufacturer Recall No. : CSN 682



Manufacturer Information :

Manufacturer Name : Altec Industries Inc.

Address : 210 Inverness Center Drive
Birmingham AL 35242

Company phone : 205-991-7733

Population :

Number of potentially involved : 18

Estimated percentage with defect : 25 %

Vehicle Information :

Vehicle 1 : 2017-2017 Altec TA48S

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : 2-DOOR

Power Train : NR

Descriptive Information : The travel height on a run of units manufactured between Jan 4th and February 22 may be greater than stated on the travel height decal located on the chassis dashboard. The boom stow weldment installation and travel height measurement processes were done incorrectly in Altec Duluth plant Production. The potential for error was discovered and corrected on work in progress.

Production Dates : JAN 04, 2018 - FEB 22, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The travel height on some units may be greater than stated on the travel height decal located on the chassis dashboard.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Potential for incorrect travel height to increase the risk of striking overhead obstruction.

Description of the Cause : The boom stow weldment installation and travel height measurement processes were done incorrectly in Altec Duluth plant production.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

The travel height on some units may be greater than stated on the travel height decal located on the chassis dashboard. The boom stow weldment installation and travel height measurement processes were done incorrectly in Duluth Plant production from 4 January through 22 Feb of 2018. On 22 Feb 2018 HiLine was contacted by a customer who found their unit height was found higher than stated on the travel height decal during an inspection. All production units and units not delivered were remeasured and corrected as necessary. Altec investigated and in May believed some units may have been sent with the same error and began reviewing historical information to determine what units in the field may be affected. On May 20th it was concluded there was insufficient information to determine if the travel height on some field units could be verified with historical information.

Description of Remedy :

Description of Remedy Program :	Altec will issue Customer Service Bulletin 682 to customers requiring measurement of travel height and comparison to travel height decal information. Incorrect travel height decals will be replaced with corrected vehicle travel height. This can be completed at an Altec Service Center at no cost. Customers completing the inspection and decal replacement will be reimbursed for costs through the Altec warranty system.
How Remedy Component Differs from Recalled Component :	The corrected travel height decal will be based verified travel height measurement.
Identify How/When Recall Condition was Corrected in Production :	The condition was discovered in February of 2018 and the measurement process was revised.

Recall Schedule :

Description of Recall Schedule :	Altec will begin mailing notification by 7/20/2018 Altec will complete mailing notification by 7/20/2018
Planned Dealer Notification Date :	NR - NR
Planned Owner Notification Date :	JUL 20, 2018 - JUL 20, 2018

* NR - Not Reported