

Part 573 Safety Recall Report

18V-354

Manufacturer Name : Forest River, Inc.

Submission Date : MAY 30, 2018

NHTSA Recall No. : 18V-354

Manufacturer Recall No. : 110-0738



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 237

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Forest River, Inc. COACHMEN - CHAPARREL, CHAPARREL LITE, BROOKSTONE & SHASTA PHOENIX

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Using the purchasing records, Forest River was able to match delivery dates of the subject parts that had been used in manufacturing.

Production Dates : APR 17, 2018 - MAY 22, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The LP bottle ring does not have a pierce punch that is deep enough to bind the metal strap.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the punch is not deep enough, the LP bottle can move against the metal strap and over time, the strap could give way, causing the LP bottle to fall from the vehicle, increasing the risk of a crash.

Description of the Cause : Unknown - Forest River is not the manufacturer of the item of equipment. It appears that the punch did not reach the appropriate depth to bind the metal strap.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : Dexter Axle
Address : 2900 Industrial Parkway East
ELKHART 46516
Country : United States

Chronology :

On May 21, 2018 the LP bottle ring supplier replaced certain inventory in Forest River's Coachmen Fifth-Wheel plant. The same day, Forest River's Office of Corporate Compliance contacted the supplier and began an investigation. On May 22, 2018, Forest River and the supplier reviewed the LP bottle strap which found that the pierce punch was not deep enough to securely bind the metal strap.

Forest River reviewed internal data and found no warranty claims or customer complaints potentially related to this issue.

On May 25, 2018, Forest River's Corporate Committee decided to conduct a recall to address this issue independent of any action by the part supplier.

Description of Remedy :

Description of Remedy Program : Forest River will provide new LP bottle rings, free of charge, and pay for their installation. A dealership must install the LP bottle rings.

What is the Forest River Customer Service Phone Number? (574)
825-8360

How Remedy Component Differs from Recalled Component : The replacement LP bottle ring will have a pierce punch that is deep enough to bind the metal strap.

Identify How/When Recall Condition was Corrected in Production : Forest River stopped using the suspect part on May 22, 2018 and began using the new replacement part that same day.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 04, 2018 - JUL 04, 2018

Planned Owner Notification Date : JUL 04, 2018 - JUL 04, 2018

* NR - Not Reported