

# Part 573 Safety Recall Report

# 18V-359

**Manufacturer Name :** PACCAR Incorporated

**Submission Date :** MAY 31, 2018

**NHTSA Recall No. :** 18V-359

**Manufacturer Recall No. :** 18KWC



## Manufacturer Information :

**Manufacturer Name :** PACCAR Incorporated

**Address :** 777 106TH AVENUE NORTHEAST

BELLEVUE WA 98004

**Company phone :** 999-999-9999

## Population :

**Number of potentially involved :** 36

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2019-2019 Kenworth T270 and T370

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :**

**Power Train :** NR

**Descriptive Information :** 2019 Kenworth Model T270 and T370 chassis built at Ste Therese plant in Quebec. Affected vehicles contain hub part number CM10018323.

**Production Dates :** MAR 06, 2018 - MAY 02, 2018

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** Rear hub axle nut was installed incorrectly due to a process error at the manufacturing plant. Error caused 300 ft-lbs of torque to be applied to axle nut instead of 50 ft-lbs followed by a 90 degree counterclockwise rotation.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Incorrect torque applied to the axle nut can lead to a bearing fire and eventually bearing failure which may result in wheel separation.

**Description of the Cause :** In the plant, a bar code scanner is used to identify the type of hub to be installed. For hub part number CM10018323, the wrong installation instructions had been uploaded to the production system.

**Identification of Any Warning that can Occur :** NR

## Supplier Identification :

**Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

May 18, 2018 - The Kenworth Ste. Therese plant quality team discovered that installation instructions for a particular hub was displayed on a production line for trucks that did not use those hubs.

May 25, 2018 - The Kenworth Safety Committee met and decided a defect relating to motor vehicle safety exists. Kenworth Field Service reached out to the affected selling dealers and informally advised them of the issue.

**Description of Remedy :**

Description of Remedy Program : Kenworth will notify customers and dealers will perform the following repair free of charge. Dealers will disassemble the rear hub assembly on affected vehicles, install new bearings, and re-assemble the hub.

How Remedy Component Differs from Recalled Component : The remedied hub assemblies will have new bearings and the axle nut will be correctly torqued.

Identify How/When Recall Condition was Corrected in Production : Correct instructions were uploaded into the production system for use in the factory.

**Recall Schedule :**

Description of Recall Schedule : Kenworth has informally notified the selling dealers for the 36 chassis involved. Formal notification will begin in 30 days.

Planned Dealer Notification Date : JUN 29, 2018 - NR

Planned Owner Notification Date : JUN 29, 2018 - NR

\* NR - Not Reported