

Part 573 Safety Recall Report

18V-373

Manufacturer Name : Northwood Manufacturing, Inc.**Submission Date :** JUN 06, 2018**NHTSA Recall No. :** 18V-373**Manufacturer Recall No. :** 2018-001**Manufacturer Information :****Population :**

Manufacturer Name : Northwood Manufacturing, Inc.

Number of potentially involved : 9

Address : 59948 Downs Road

Estimated percentage with defect : 100 %

PO Box 3359 La Grande OR 97850

Company phone : 1-800-766-6274

Vehicle Information :

Vehicle 1 : 2019-2019 Nash 24M

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Nash is a travel trailer manufactured by Northwood Manufacturing

Production Dates : MAR 29, 2018 - MAY 07, 2018

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2 : 2019-2019 Nash 29S

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Nash is a travel trailer manufactured by Northwood Manufacturing

Production Dates : APR 23, 2018 - JUN 04, 2018

VIN Range 1 : Begin : NR End : NR Not sequential**Description of Defect :**

Description of the Defect : Northwood Manufacturing (NW Mfg.) has decided that a defect which relates to Motor Vehicle Safety exists in certain 2019 Nash travel trailers. On the vehicles subject to this recall, the suspension shocks are mounted too close to the tire wall which could cause rubbing between the shock cylinder body and the tire sidewall.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Contact between the shock body and tire sidewall could cause fatigue and wear on the tire sidewall and lead to a tire failure.

Description of the Cause : NR
Identification of Any Warning NR
that can Occur :

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

The defect was discovered by a Northwood Manufacturing (NW Mfg.) RV dealer and made NW Mfg. aware of the issue on June 1, 2018. A review by NW Mfg. led to a determination that there was an issue with the suspension shock body being mounted too close to the tire sidewall due to the shock mounting brackets being too long, making potential tire sidewall rubbing a possibility.

Description of Remedy :

Description of Remedy Program :	The remedy is to have the retail customer contact their local Northwood Manufacturing RV Dealership and make arrangements to have their unit brought in to said dealership and have their suspension shock de-installed, the shock brackets cut down and mounting holes re-drilled to allow proper clearance and their shocks then re-installed by a NW Mfg. certified service center.
How Remedy Component Differs from Recalled Component :	The remedy part is a modification of the pre-existing suspension shock bracket already welded to the chassis. Having the pre-existing suspension shock brackets cut shorter and the mounting holes re-drilled allows proper clearance for the suspension shock to travel.
Identify How/When Recall Condition was Corrected in Production :	When the Northwood Manufacturing Service and Production Departments received word from the dealership service center on June 1, 2018, NW Mfg. immediately reviewed the finished trailers still on the NW Mfg. property. In the current production process, NW Mfg. has made the change to now installing shorter suspension shock brackets that allow for proper shock travel clearance.

Recall Schedule :

Description of Recall Schedule : All potentially affected units in inventory at Northwood Manufacturing and at NW Mfg. dealership lots have been identified and said dealerships began being notified on June 5, 2018. All dealer inventory units are being/will be inspected and repaired by NW Mfg. certified RV dealership service centers. Per NHTSA regulations, these units will not be subject to this recall as they will be inspected and repaired prior to retail sale. Owner notification will begin immediately following NHTSA's acceptance of this Recall Report. It is NW Mfg.'s understanding that currently it is taking two weeks to get approval. That being the case, NW Mfg. is tentatively scheduling to send out owner notifications on June 19, 2018. One month later, after carefully tracking the responses, NW Mfg. will send out a second notification to those owners who have not yet responded (if any). All of NW Mfg.'s progress will be reported to NHTSA quarterly for 6 quarters per NHTSA requirement.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : JUN 19, 2018 - JUL 17, 2018

* NR - Not Reported