

# Part 573 Safety Recall Report

# 18V-386

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** JUN 08, 2018

**NHTSA Recall No. :** 18V-386

**Manufacturer Recall No. :** 72-0753



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 152

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2019-2019 Forest River, Inc. Salem - SMT260RT

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The vehicles were identified from production records starting with the first unit built in production until the issue was corrected in production.

**Production Dates :** MAY 03, 2018 - JUN 01, 2018

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

**Vehicle 2 :** 2019-2019 Forest River, Inc. Wildwood - WDT260RT

**Vehicle Type :**

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The vehicles were identified from production records starting with the first unit built in production until the issue was corrected in production.

**Production Dates :** MAY 03, 2018 - JUN 05, 2018

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** An incorrect size equalizer was installed and could allow the axle contact the chassis during jounce.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** The axle contacting the chassis may lead to axle fatigue and chassis damage. This could increase the chance of loss of vehicle control and increase the risk of a crash.

**Description of the Cause :** The equalizer specified during product development is not tall enough to provide sufficient clearance between the axle and the vehicle chassis.

**Identification of Any Warning that can Occur :** None

## Supplier Identification :

### Component Manufacturer

**Name :** NR

**Address :** NR

NR

**Country :** NR

## Chronology :

On May 29, 2018 Forest River's Salem and Wildwood division received a warranty claim from a dealer relating to the axle contacting the chassis. The warranty claim reported that the axle had made contact with the chassis during the normal jounce of the axle. Forest River started an investigation, including a review of the axle mounting practices used to attach the axle to the chassis. On June 5, 2018, the investigation revealed that the incorrect equalizer had been specified for the vehicle. Units built after this date contain the correct size equalizer.

On June 8, 2018, Forest River's Corporate Committee decided to conduct a recall to address this issue.

## Description of Remedy :

**Description of Remedy Program :** Forest River will provide a replacement a replacement equalizer kit, and labor free of charge. A dealership must install the new equalizer kit.

**What is the Forest River Customer Service Phone Number? (574)**  
534-4058

**How Remedy Component Differs from Recalled Component :** A taller equalizer kit will be installed. The new taller equalizer will provide the clearance required so the axle will not contact the vehicle chassis.

**Identify How/When Recall Condition was Corrected in Production :** This issue was corrected in production the week of June 5, 2018.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 18, 2018 - JUL 18, 2018

Planned Owner Notification Date : JUL 18, 2018 - JUL 18, 2018

\* NR - Not Reported