

Part 573 Safety Recall Report

18V-413

Manufacturer Name : Forest River, Inc.**Submission Date :** JUN 19, 2018**NHTSA Recall No. :** 18V-413**Manufacturer Recall No. :** 48-0755**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 435

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Forest River, Inc. Prime Time - TRT19MRB, TRT20RBS, TRT24DBS, TRT255RB, TRT25RBS, TRT26DBS, TRT274BH, TRT291BR, TRT294RK, TRT31BHD, WCT282KBD, WCT292QBD

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On June 13, 2018, Prime Time was able to determine the affected vehicles using the purchasing and production schedule records, Forest River was able to determine the beginning and ending VIN's. The population starts with Furrion Stove install on 2/26/2018 and ends with units produced after a production change on 6/1/2018 that isolates the cooktop from the furnace return air feed.

Production Dates : FEB 26, 2018 - JUN 01, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The stove is not isolated from the furnace return air, which potentially causes an inverted flame on the cooktop.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Without the stove being isolated from the furnace may cause negative air pressure, resulting in an inverted cooktop flame. If an inverted cooktop flame occurs, this could potentially cause the propane supply line to fail, which may lead to property damage or personal injury.

Description of the Cause : Manufacturing did not install a panel in order to isolate the stove from the furnace return air feed.

Identification of Any Warning that can Occur : An operator may see an inverted flame on the cooktop

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On May 23, 2018, during a routine internal Corporate Quality Control Inspection of the Prime Time Manufacturing plant's manufacturing processes, the inspection found that the cooktops burner flames were burning inverted. On May 24, 2018, Forest River's Prime Time Manufacturing Division contacted Forest River's Office of Corporate Compliance ("OCC") and an investigation was initiated. The same day, Forest River contacted the supplier of the stove. On May 29, 2018 Forest River and the supplier reviewed the installation of the stove at the manufacturing plant and discovered the inverted flame appeared only when the furnace cycled on as the furnace's return air feed being located was located directly below the stove.

On June 1, 2018, Prime Time confirmed that a manufacturing change had been implemented and a panel had been installed, isolating the stove from the furnace return air feed. Testing conducted by Forest River confirmed that if the stove's cook top was separated and isolated from the return air feed, this would prevent the occurrence of an inverted cooktop flame. The cooktop supplier continued to review the issue to confirm that there were no failures of any of the cooktop components.

Forest River reviewed internal data and found no warranty claims or customer complaints potentially related to this issue.

On June 13, 2018, Forest River's Corporate Committee decided to conduct a recall.

Description of Remedy :

Description of Remedy Program : The stove will be isolated from the furnace by installing a panel to separate the cooktop from the furnace return air feed. Forest River will provide all required parts, and labor free of charge. A dealership must install the required parts.

What is the Forest River Customer Service Phone Number? (574)
862-3001

How Remedy Component Differs from Recalled Component : The stove will be isolated from the furnace by installing a panel to separate the appliances

Identify How/When Recall Condition was Corrected in Production : On June 1, 2018, Prime Time confirmed that during manufacturing, once a panel had been installed this would isolate the stove from the furnace return air feed which prevents an inverted flame on the stoves cooktop during a furnace power cycle on. The supplier will also confirm the installation procedure.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 29, 2018 - JUL 29, 2018

Planned Owner Notification Date : JUL 29, 2018 - JUL 29, 2018

* NR - Not Reported