

# Part 573 Safety Recall Report

# 18V-436

**Manufacturer Name :** Forest River, Inc.**Submission Date :** JUN 27, 2018**NHTSA Recall No. :** 18V-436**Manufacturer Recall No. :** 44-0762**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 326

Estimated percentage with defect : 75 %

**Vehicle Information :**

Vehicle 1 : 2016-2018 Forest River, Inc. Wildwood - WBT24RK, WBT24RKHL, WBT24RKHL-W, WZWBT24RK, WZWBT24RKHL

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The recall population includes all units following a production change that modified the placement of an exterior shower faucet door cover until the issue was corrected in production.

Production Dates : OCT 26, 2015 - OCT 20, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2016-2019 Forest River, Inc. Salem - SBT24RK, SBT24RKHL, SBT24RKHL-W, WZSBT24RKHL

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The recall population includes all units following a production change that modified the placement of an exterior shower faucet door cover until the issue was corrected in production.

Production Dates : OCT 22, 2015 - JUN 19, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : When the auxiliary outside shower faucet cover is open, it will cover the water heater exhaust panel.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** If the shower faucet door is allowed to cover the water heater exhaust panel for an extended period of time, it could lead to an increased risk of property damage and/or personal injury.

**Description of the Cause :** A design change led to the outside shower to be installed above the water heater.

**Identification of Any Warning that can Occur :** None

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR  
NR

Country : NR

## Chronology :

On May 31, 2018 Forest River's Salem and Wildwood Division received a single customer complaint claiming that the plastic cover for the outside shower faucets had deformed. The reports claimed that the auxiliary outside shower faucet cover had melted after the water heater was used. On June 19, 2018, Forest River's Salem and Wildwood Division contacted Forest River's Office of Corporate Compliance ("OCC") and an investigation was initiated. The investigation revealed that the auxiliary outside shower was originally placed in a different area on the vehicle. A design change moved the auxiliary outside shower to the location above the water heater and this lead to the exhaust from the water heater to melt the auxiliary outside shower faucet cover if it was left open.

On June 22, 2018, Forest River's Corporate Committee decided to conduct a recall.

## Description of Remedy :

**Description of Remedy Program :** Forest River will provide a new auxiliary outside shower receptacle to Dealers and Owners, and pay for the installation of the remedy auxiliary outside shower. There will be no cost to the dealer or owner. A dealership must remedy the vehicle(s).

What is the Forest River Customer Service Phone Number? (574)  
534-3167

**How Remedy Component Differs** The remedy auxiliary outside shower receptacle will have a faucet cover

from Recalled Component : that does not cover the water heaters exhaust. The door will be hinged on the top side of the auxiliary outside shower to prevent covering the water heater exhaust panel.

Identify How/When Recall Condition was Corrected in Production : This issue was corrected in production the week of June 19, 2018.

### Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : AUG 06, 2018 - AUG 06, 2018

Planned Owner Notification Date : AUG 06, 2018 - AUG 06, 2018

\* NR - Not Reported