

Part 573 Safety Recall Report**18V-445****Manufacturer Name :** Jayco, Inc.**Submission Date :** JUL 05, 2018**NHTSA Recall No. :** 18V-445**Manufacturer Recall No. :** 9903403**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 124

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Class A Motorhome Alante and Precept

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Production records with affected wiper in BOM. April 24-18 through 5-31-18 Alante K1AR0059-0064 AS0071-0079 AV0069-0106 AX0062-0083 Precept K1UK0052-0063 UL0078-0109 UV0071-0078 Precept Prestige K1DT0051 DU0055-0066

Production Dates : APR 24, 2018 - MAY 31, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Wiper arm lifts away from the windshield when traveling at highway speeds, with wiper speed setting on high. 49CFR571.104 SAE J903A J198 - wiper blade should continue to contact at least 98% of window w each wiper travel direction, to meet minimum requirements

FMVSS 1 : 104 - Windshield wiping and washing systems

FMVSS 2 : NR

Description of the Safety Risk : Poor visibility could lead to high risk of crash causing personal injury/ property damage

Description of the Cause : New supplier built wiper to incorrect specifications

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : Wexco Industries
Address : 3 Barnet Road
Pine Brook NEW JERSEY 07059
Country : United States

Chronology :

5-31-18 Reported that internal testing of new wipers found wipers(part # 0318433) were lifting off the windshield. -Immediately operations placed stop ship on all Motorized product using the new wiper from Wexco, Inventory quarantined Vendor contacted 5-31-18 Research conducted by Engineering and Operations found that wiper arms were not built per specifications for Jayco product. - Wexco moved forward to provide new arms with more spring tension 6-5-18, wipers still did not remedy the issue, at 50-55 MPH the wiper arm still lifts to a point that windshield is not clean. AT this point, Units ready to ship were equipped with wipers used prior to change to new Wexco wiper(past wipers meet standard) - Wexco continued working on solution - final solution -a shim on the wiper mechanism to adjust the arm angle - All details of incident were presented to Safety Steering Committee 6-28-18 - SSC voted that a Recall was required

Description of Remedy :

Description of Remedy Program : Replace wiper system with system that meets standards required.
How Remedy Component Differs from Recalled Component : NR
Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Dealers will replace original wiper system with new at no charge to current owner on record. - We are prepared to move forward with release upon confirmation of parts availability.
Planned Dealer Notification Date : AUG 15, 2018 - AUG 15, 2018
Planned Owner Notification Date : AUG 15, 2018 - AUG 15, 2018

* NR - Not Reported