

Part 573 Safety Recall Report

18V-446

Manufacturer Name : Entegra Coach

Submission Date : JUL 05, 2018

NHTSA Recall No. : 18V-446

Manufacturer Recall No. : 9903403



Manufacturer Information :

Manufacturer Name : Entegra Coach

Address : 903 South Main Street

P.O. Box 460 Middlebury IN 46540

Company phone : 1-800-945-4787

Population :

Number of potentially involved : 49

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Class A Motorhome Emblem Vision

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Production records with affected wiper(part # 0318433) in BOM April 24- thru 5-31-18 2019 Emblem K1DU8096-8108 DT8052-8055 Vision K1AR8066-8075 AS8098-8106 AV8091-8099 AX8081-8090

Production Dates : APR 24, 2018 - MAY 31, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : Wiper arm lifts away from the windshield when traveling at highway speeds, with wiper speed setting on high. 49CFR571.104 SAE J903A J198 - wiper blade should continue to contact at least 98% of widow w each wiper travel direction , to meet minimum requirements.

FMVSS 1 : 104 - Windshield wiping and washing systems

FMVSS 2 : NR

Description of the Safety Risk : Poor visibility could lead to high risk of crash , with personal injury and/or property damage

Description of the Cause : New supplier built wiper to incorrect specifications for Entegra products

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : Wexco Industries
Address : 3 Barnet Road
Pine Brook NEW JERSEY 07059
Country : United States

Chronology :

5-31-18 Reported that internal testing of new wipers, found wipers (part # 0318433) were lifting off the windshield. Immediately operations placed stop ship on all motorized product using the new wiper form Wexco. Current Stock was quarantined and vendor contacted 5-31-18 Engineering and Operations started investigation and found wiper arms were not per specifications for Entegra product. Wexco moved forward to provide new arms with more spring tension 6-5-18 wipers still did not remedy the issue, at 50-55 MPH the wiper arm still lifts to a point that windshield is not clean. At this point, units on hold to ship were equipped with wipers used prior to change(these meet all standards) - Wexco continued working on solution - with final solution being a shim on the wiper mechanism to adjust the arm angle. All details of Incident were present to Safety Committee 6-28-18 - Committee voted that a Recall was required

Description of Remedy :

Description of Remedy Program : NR
How Remedy Component Differs from Recalled Component : NR
Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Dealers will replace original wiper system with new at no charge to current owner on record. We are prepared to move forward with release upon confirmation of parts availability
Planned Dealer Notification Date : AUG 15, 2018 - AUG 15, 2018
Planned Owner Notification Date : AUG 15, 2018 - AUG 15, 2018

* NR - Not Reported