

# Part 573 Safety Recall Report

# 18V-449

**Manufacturer Name :** Jayco, Inc.**Submission Date :** JUL 05, 2018**NHTSA Recall No. :** 18V-449**Manufacturer Recall No. :** 9901404**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

**Population :**

Number of potentially involved : 202

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2019-2019 Travel Trailers White Hawk

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Production records with Briter Ladder # in BOM - This ladder was a running line change for the affected 2019 Hawk Travel Trailers. noted on ECN - confirmed delivery of ladders w supplier PO history

Production Dates : APR 25, 2018 - MAY 07, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : # 8 screws securing ladder steps to ladder rail- broken

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Risk of fall when weight is applied to steps - risk of personal injury

Description of the Cause : Based on inspection conducted by Briter - during the assembly process the #8 screws securing the steps to ladder rail were over torqued.

Identification of Any Warning NR  
that can Occur :

**Supplier Identification :****Component Manufacturer**

Name : Briter Products

Address : NR  
NR  
Country : NR

## Chronology :

5-11-18 during camping Audit at Jayco on the 2019 White Hawk travel trailers, inspector found screws holding the 5 ladder steps to the side rails broken - Vendor contacted immediately and stop ship placed on White Hawks on site and transportation yards. - Briter came on site immediately and replaced the 10 # 8 screws with #10 screws top secure the ladder steps. . All details were presented to Safety Committee 6-28-18 - Committee voted that recall required

## Description of Remedy :

Description of Remedy Program : Remove existing screws(10) and replace with heavier #10 screws (10 per ladder)

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : Dealers will replace all #8 screws with #10x2" zinc plated SMS - we are prepared to move forward upon receipt of recall number and approval of retail letter

Planned Dealer Notification Date : AUG 30, 2018 - AUG 30, 2018

Planned Owner Notification Date : AUG 30, 2018 - AUG 30, 2018

\* NR - Not Reported