

Part 573 Safety Recall Report

18V-450

Manufacturer Name : Entegra Coach**Submission Date :** JUL 05, 2018**NHTSA Recall No. :** 18V-450**Manufacturer Recall No. :** 9903405**Manufacturer Information :**

Manufacturer Name : Entegra Coach

Address : 903 South Main Street

P.O. Box 460 Middlebury IN 46540

Company phone : 1-800-945-4787

Population :

Number of potentially involved : 58

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2019 Class A and CMotor homes Odyssey, Qwest, Aspire, Insignia, Anthem, Cornerstone

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Operations records of units weighed on this specific Scale that was found to require repair. Engineering reviewed records of each unit's weight and compiled list of units with incrt weights noted on the CCC label. -

Production Dates : FEB 01, 2018 - MAR 23, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Information noted on the Cargo Carrying Capacity (CCC) label is incorrect.

FMVSS 1 : 120 - Wheels and rims- other than passenger cars

FMVSS 2 : NR

Description of the Safety Risk : Incrt CCC information provided to consumer could lead to overloading of unit - which could affect drivability of unit.

Description of the Cause : Scales damaged due to rodent/s chewing wires - scale provided false values -

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

5-21-18 Engineering reported that they experienced issues with Sales at specific location in motorized plant - research started with Engineering reviewing the specific units that had been weighed on that scale (not all produced are weighed) -found errors back to Feb 2018 through March 2018 - All details of incident reported to Safety Committee 6-28-18 - voted that Recall was required.

Description of Remedy :

Description of Remedy Program : Unit weights recalculated once scale repaired - Reprint of CCC labels w correct info. to place on units
How Remedy Component Differs from Recalled Component : NR
Identify How/When Recall Condition was Corrected in Production : Scale repaired and calibrated for new production

Recall Schedule :

Description of Recall Schedule : we are prepared to mail correct CCC labels to current owner on record
Planned Dealer Notification Date : AUG 30, 2018 - AUG 30, 2018
Planned Owner Notification Date : AUG 30, 2018 - AUG 30, 2018

* NR - Not Reported