

Part 573 Safety Recall Report

18V-451

Manufacturer Name : Jayco, Inc.

Submission Date : JUL 05, 2018

NHTSA Recall No. : 18V-451

Manufacturer Recall No. : 9903405



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 49

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2019 Class A and C motorhomes Alante,Precept,Seneca,Redhawk, Melbourne,

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Operations records of units weighed on this specific scale that required repair and recalibration - Engineering reviewed records of each unit's weight and compiled list of units with incrt weights noted on the CCC label

Production Dates : FEB 01, 2018 - MAR 23, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : Information noted on the Cargo Carrying Capacity (CCC) label is incorrect.

FMVSS 1 : 120 - Wheels and rims- other than passenger cars

FMVSS 2 : NR

Description of the Safety Risk : Incorrect CCC information provided to consumer could lead to overloading of unit, which could affect drivability of unit causing crash

Description of the Cause : Scale was damaged from rodent/s chewing wires - scale provided false values

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

5-21-18 Engineering reported that they experienced issues with scales at specific location in motorized plant - research started with engineering reviewing the specific units that were weighed on the scale (not all units produced are weighed) - Found errors back to Feb 2018 through March 2018 - Add details of incident were presented to Safety Steering Committee 6-28-18 - committee voted that recall was required

Description of Remedy :

Description of Remedy Program : Unit weight information recalculated once scale repaired - Reprint of CC labels w correct information to place on specific units weighed while scale was not working properly,
How Remedy Component Differs from Recalled Component : NR
Identify How/When Recall Condition was Corrected in Production : Scale repaired and calibrated for new production

Recall Schedule :

Description of Recall Schedule : We are prepared to mail correct CCC labels to current owner on record
Planned Dealer Notification Date : AUG 30, 2018 - AUG 30, 2018
Planned Owner Notification Date : AUG 30, 2018 - AUG 30, 2018

* NR - Not Reported