

Part 573 Safety Recall Report

18V-467

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : JUL 13, 2018

NHTSA Recall No. : 18V-467

Manufacturer Recall No. : 60D1



Manufacturer Information :

Population :

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 45,457

Address : 3800 Hamlin Road

Estimated percentage with defect : 100 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Vehicle Information :

Vehicle 1 : 2018-2018 Volkswagen Tiguan

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : GAS

Descriptive Information : The recall population was determined based on production dates; only vehicles with a panoramic sunroof (built from start of production until the factory repair solution was implemented) are included. The recalled products differ from products that were not included in the recall because they are panoramic sunroof-equipped vehicles built before July 08, 2018.

Production Dates : DEC 08, 2016 - JUL 07, 2018

VIN Range 1 : Begin : 3VVEB7AX5JM000029 **End :** 3VV2B7AXXJM191403 Not sequential

Description of Defect :

Description of the Defect : The LED module for the panoramic sunroof ambient light bar may overheat.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If this happens, there is a risk of a fire.

Description of the Cause : High humidity in the module (caused by environment or by leaving the sunroof open during rain) could lead to a local short circuit in the panoramic sunroof ambient lighting bar LED module.

Identification of Any Warning that can Occur : If the recall condition is present, vehicle occupants may notice a burning odor or smoke coming from the front of the sunroof frame.

Supplier Identification :**Component Manufacturer**

Name : Grupo Antolin Bamberg GmbH
Address : Kirschaeckerstrasse 9
Bamberg FOREIGN STATES 96052
Country : Germany

Chronology :

April 2017: An overheating incident was reported to Volkswagen AG.
May 14, 2018: A fire case in California was reported to VW de Mexico: analysis started.
July 06, 2018: The issue was presented to VWAG Product Safety Committee, a defect was determined and safety recall decision was made.

Description of Remedy :

Description of Remedy Program : At no cost to owners, dealers will install aluminum tape around the panoramic sunroof LED module. This will protect the area around the module and eliminate the fire risk should a module malfunction/overheating condition occur. Because the affected vehicles are still within New Vehicle Limited Warranty, Volkswagen is not offering a reimbursement program under this recall.

How Remedy Component Differs from Recalled Component : There is no remedy component; aluminum tape will be applied to the panoramic sunroof LED module.

Identify How/When Recall Condition was Corrected in Production : Beginning on July 06, 2018, the recall condition was corrected in production at the supplier by disconnecting the LED module and disabling the ambient lighting for the panoramic sunroof.

Recall Schedule :

Description of Recall Schedule : The recall is expected to begin on or before September 11, 2018

Planned Dealer Notification Date : SEP 11, 2018 - SEP 11, 2018

Planned Owner Notification Date : SEP 11, 2018 - SEP 11, 2018

* NR - Not Reported