

Part 573 Safety Recall Report

18V-468

Manufacturer Name : Forest River, Inc.

Submission Date : JUL 13, 2018

NHTSA Recall No. : 18V-468

Manufacturer Recall No. : 400-0783



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 34

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2019-2019 Forest River Inc Palomino Hardside Truck Camper - HRHS-8801, HRHS-8801-W, RCHS-1806, RCHS-1806-W

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : On July 9, 2018, the Palomino plant discovered that the Federal Placard had incorrect Dry Weight information. Using the production schedule records, Forest River was able to determine the affected vehicles.

Production Dates : MAR 21, 2018 - JUL 03, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The Federal Placard indicates a Dry Weight of 1,591 lbs. while the subject vehicles' Dry Weight is 2,405 lbs.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An operator may overload their vehicle which may lead to pre-mature vehicle tire degradation, a tire blowout, reduced handling, and potentially increase the risk of a crash.

Description of the Cause : A clerical error led to the incorrect Dry Weight to be printed on the Federal Placard.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On July 9, 2018, during a routine internal Corporate Quality Control Inspection of the Palomino plant's manufacturing processes, the inspection found that the Federal Placard had incorrect Dry Weight information. Using the production schedule records, Forest River was able to determine the affected vehicles. The same day, Forest River's Palomino Division contacted Forest River's Office of Corporate Compliance ("OCC") and an investigation to understand better the issue including what data had been printed on the Federal Placards.

Forest River reviewed internal data and found no warranty claims or customer complaints potentially related to this issue.

On July 13, 2018, Forest River's Corporate Committee decided to conduct a recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide the Owner and Dealer of current record with the new Federal Placard for installation, free of charge.

How Remedy Component Differs from Recalled Component : The name, description, and part number of the recalled component(s) must also be reported in this field.
The new Federal Placard will indicate the correct Dry Weight.

Identify How/When Recall Condition was Corrected in Production : The issue was corrected in manufacturing the week of July 9, 2018.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : AUG 22, 2018 - AUG 22, 2018

Planned Owner Notification Date : AUG 22, 2018 - AUG 22, 2018

* NR - Not Reported