

Part 573 Safety Recall Report

18V-475

Manufacturer Name : Forest River, Inc.

Submission Date : JUL 18, 2018

NHTSA Recall No. : 18V-475

Manufacturer Recall No. : 10-0786



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 164

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2019 Forest River Inc. Rockwood Camping Trailer FM1950, FM1950-W, FM1980, FM1980-W, FM2280, FM2280-W, FM2318G, FM2318G-W

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Using the purchasing records, Forest River was able to match delivery dates of the subject axles that had been used in manufacturing.

Production Dates : JAN 29, 2018 - JUL 05, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 2 : 2018-2019 Forest River Inc. Flagstaff Camping Trailer FS205, FS208, FS228, FS228D

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Using the purchasing records, Forest River was able to match delivery dates of the subject axles that had been used in manufacturing.

Production Dates : MAR 22, 2018 - JUN 29, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Under certain conditions, the inner-bearing may seize which could lead to tire lock-up, increased drag on the tow vehicle and smoke from the affected hub.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions, the inner-bearing may seize which could lead to tire lock-up, increased drag on the tow vehicle and smoke from the affected hub,

which may lead to reduced handling of the vehicle and may result in a crash.

Description of the Cause : The axle manufacture installed the incorrect inner bearing.

Identification of Any Warning that can Occur : An operator may notice tire lock up, increased drag on the tow vehicle, smoke from the effected tire or hub.

Supplier Identification :

Component Manufacturer

Name : Dexter Axle Inc.
Address : 2900 Industrial Pkwy
Elkhart INDIANA 46516
Country : United States

Chronology :

On June 28, 2018, Forest River's Rockwood and Flagstaff Division contacted Forest River's Office of Corporate Compliance ("OCC") and Dexter Axle concerning an issue discovered during manufacturing, where the vehicle was difficult to push down the assembly line. On July 2, 2018 an investigation was initiated. The investigation revealed that the inner-bearing of the axle was the incorrect bearing which demands more force to rotate the axles' hub.

Forest River has not received any warranty claims or customer complaints regarding this issue.

On July 13, 2018, Forest River's Corporate Committee decided to conduct a recall.

Description of Remedy :

Description of Remedy Program : Dexter Axle will provide a replacement inner bearings, free of charge, and pay for their installation. A dealership must install the replacement parts

How Remedy Component Differs from Recalled Component : The replacement inner bearing will be the correct size bearing.

Identify How/When Recall Condition was Corrected in Production : The correct size inner bearing was installed the week of 7/10/2018

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull

data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : AUG 26, 2018 - AUG 26, 2018

Planned Owner Notification Date : AUG 26, 2018 - AUG 26, 2018

* NR - Not Reported