

Part 573 Safety Recall Report

18V-482

Manufacturer Name : Thor Motor Coach**Submission Date :** JUL 19, 2018**NHTSA Recall No. :** 18V-482**Manufacturer Recall No. :** RC0000157**Manufacturer Information :**

Manufacturer Name : Thor Motor Coach

Address : PO Box 1486

701 County Road 15 Elkhart IN 46516

Company phone : 877-500-1020

Population :

Number of potentially involved : 119

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2019 Outlaw 29J

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : It has been discovered that on certain MY 2018 & 2019 29J Outlaws, the motorhome may be missing the rear reflex reflectors, which is a non-compliance of FMVSS 108.

Production Dates : JUL 18, 2017 - JUN 12, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The motorhome may be missing the rear reflex reflectors, which is a non-compliance of FMVSS 108.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : Without the required reflectors, the motorhome may be less visible to other drivers, increasing the risk of an accident and/or property damage.

Description of the Cause : The reflectors were not installed during the production process.

Identification of Any Warning that can Occur : NA

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR
NR
Country : NR

Chronology :

7/18/2017 Production of the 29J Outlaw moved to a new plant and first unit was produced on this date.
7/17/2018 Non-compliance was discovered by engineering during a routine audit. Production had not installed these reflectors since moving production to new plant.
7/17/2018 The investigation ended and it was determined that there were units on dealer lots with the issue and that a recall was needed.

Description of Remedy :

Description of Remedy Program : TMC dealers will install the missing reflectors. Reimbursement will be provided through the normal warranty claim process.
How Remedy Component Differs from Recalled Component : The remedy component is built with the required reflector.
Identify How/When Recall Condition was Corrected in Production : The non-compliance was discovered in production and the reflector installation on units began on 7/17/2018.

Recall Schedule :

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.
Planned Dealer Notification Date : SEP 19, 2018 - SEP 19, 2018
Planned Owner Notification Date : SEP 19, 2018 - SEP 19, 2018

* NR - Not Reported