

Part 573 Safety Recall Report

18V-490

Manufacturer Name : Forest River, Inc.

Submission Date : JUL 26, 2018

NHTSA Recall No. : 18V-490

Manufacturer Recall No. : 48-0801



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 7

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2019-2019 Forest River, Inc. Prime Time – Crusader - CSF315RST

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On July 19, 2018, the Prime Time Division discovered that the Federal Placard had the incorrect axle rating information. Using the production schedule records, Prime Time was able to determine the affected vehicles.

Production Dates : APR 30, 2018 - JUN 27, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The federal placard indicates 6,000 lbs. axles whereas the vehicle was manufactured with 5,100 lbs. axles.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An operator may overload the vehicle, increasing the risk for loss of control which may lead to a crash.

Description of the Cause : During the data entry of the new vehicle, incorrect rear axle Gross Axle Weight Rating had been assigned to the vehicle.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On July 19, 2018, Forest River's Prime Time Division contacted Forest River's Office of Corporate Compliance ("OCC") concerning an axle rating discrepancy on a Federal Placard and an investigation to understand better the issue including what the axle rating(s) should be, and what had been printed on the Federal Placard. Using the production schedule records, Forest River was able to determine the affected vehicles.

Forest River reviewed internal data and found no warranty claims or customer complaints potentially related to this issue.

On July 20, 2018, Forest River's Corporate Committee decided to conduct a recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide replacement placards that contain accurate axle weight rating, free of charge, to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (574)
862-1025

How Remedy Component Differs from Recalled Component : The remedy placard will have the correct axle weight rating designated.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected through a data entry revision during the week of July 19, 2018

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 04, 2018 - SEP 04, 2018

Planned Owner Notification Date : SEP 04, 2018 - SEP 04, 2018

* NR - Not Reported