

# Part 573 Safety Recall Report

# 18V-498

**Manufacturer Name :** Thor Motor Coach**Submission Date :** JUL 30, 2018**NHTSA Recall No. :** 18V-498**Manufacturer Recall No. :** RC000158**Manufacturer Information :**

Manufacturer Name : Thor Motor Coach

Address : PO Box 1486

701 County Road 15 Elkhart IN 46516

Company phone : 877-500-1020

**Population :**

Number of potentially involved : 167

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2018-2018 ACE 27.2

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : It has been discovered that on certain model year 2018 ACE 27.2 the rubber hose is sagging.

Production Dates : AUG 11, 2017 - FEB 20, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The rubber hose LP line has the potential to sag and rub on the tire in wheel well.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Potential of leak in the LP hose could cause a fire which could result in serious injury or death.

Description of the Cause : Insufficient number of p-clamps to properly secure the rubber LP hose line or improper placement of the p-clamps to provide proper clearance.

Identification of Any Warning NA  
that can Occur :

**Supplier Identification :****Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

In May 2018, we were notified of complaints in the field by dealer and retail customers. A probable unit affected list was created and TMC sent out field technicians to inspect the list to determine if this was a “one-off” situation or if there were units on dealer’s lots that could also be affected. In addition, claim data was extracted and analyzed.

7/19/18 Investigation in the field and claim analysis was concluded. The only year, make and model coach affected was the 2018 ACE 27.2.

7/20/18 TMC Safety Issue Committee meeting met and decided a recall action should be taken on the affected population of 2018 ACE 27.2 motorhomes.

7/23/18 Final scope determination of affected vehicles.

## Description of Remedy :

Description of Remedy Program :	The remedy will be to inspect the routing of LP rubber hose and either install additional p-clamps or relocate p-clamps for proper securement to eliminate potential for sagging.
How Remedy Component Differs from Recalled Component :	The remedy component has the sufficient amount of p-clamps for proper securement.
Identify How/When Recall Condition was Corrected in Production :	Internal process of proper placement of p-clamps to properly secure the LP rubber hose. This process was reviewed and implemented in production on February 20, 2018.

## Recall Schedule :

Description of Recall Schedule :	TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.
Planned Dealer Notification Date :	SEP 30, 2018 - SEP 30, 2018
Planned Owner Notification Date :	SEP 30, 2018 - SEP 30, 2018

\* NR - Not Reported