

Part 573 Safety Recall Report

18V-510

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : JUL 31, 2018

NHTSA Recall No. : 18V-510

Manufacturer Recall No. : 99.01.39



Manufacturer Information :

Population :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Address : 1001 All Pro Drive

Elkhart IN 46514

Company phone : 8772628032

Number of potentially involved : 12

Estimated percentage with defect : 75 %

Vehicle Information :

Vehicle 1 : 2018-2018 Heartland SD XLT TT

Vehicle Type : TRAILERS

Body Style : UNKNOWN

Power Train : NR

Descriptive Information : The population was determined by the initial complaints manufacture on line date. We than checked samplings of product on that date as well as the 4 days previous and determined that only this date was affected. The Tires Load range is different.

Production Dates : DEC 01, 2017 - DEC 08, 2017

VIN Range 1 : Begin : 5SFNB2420JE377551 **End :** 5SFNB2425JE377562 Not sequential

Description of Defect :

Description of the Defect : It has been decided the vehicles in this recall population may have been manufactured with ST205/75R14 Load Range C Tires rated for 1760 lbs. instead of ST205/75R14 Load Range D Tires rated for 2040 lbs. These insufficient load range tires were inadvertently mixed in with the correct load range tires at the plant.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An overloaded tire leads to an increased risk of tire failure, property damage and/or vehicle crash.

Description of the Cause : Wrong tires ST205/75R14C were installed instead of ST205/75R14D. The federal ID Tag shows the correct size.

Identification of Any Warning that can Occur : Load range on the tire does not match load range on the unit's federal certification

Supplier Identification :**Component Manufacturer**

Name : Tredit Tire & Wheel
Address : 3305 Charlotte Ave
Elkhart INDIANA 46517
Country : United States

Chronology :

On July 16, 2018 received a NHTSA complaint 11110360 concerning tires, once we identified the serial number 377552 we made contact with the retail customer Mr. Brown on July 17 and requested some photos of the tires with date code and sizes. This verified that all 4 of his tires were load range "C" when he should have had "D". Unit was manufactured 12/1/2017 and the PCN to change the tires went into effect on 8/28/2017 with serial # 366730.

On July 20th we contact a dealer to check several units in their inventory and on 7/24 the dealer reported that they found 377550 had all "D" rated tires, 377551 had all "C" rated tires and 377554 had 3 "C" rated and 1 "D" rated. All the spare tires were "D" rated. On July 24th we began to contact several other dealers to check some surrounding manufacture dates to determine if this is an isolated instance. July 27th Safety committee meet and agree that this falls under the requirements and that a recall be issued.

Description of Remedy :

Description of Remedy Program : The remedy is to replace the tires with the correct ones supplied by Heartland.

How Remedy Component Differs from Recalled Component : The Replacement tires are rated for the vehicles GAWR.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Heartland will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : AUG 21, 2018 - AUG 21, 2018

Planned Owner Notification Date : SEP 21, 2018 - SEP 21, 2018

* NR - Not Reported