

Part 573 Safety Recall Report

18V-527

Manufacturer Name : Forest River, Inc.**Submission Date :** AUG 13, 2018**NHTSA Recall No. :** 18V-527**Manufacturer Recall No. :** 51-0715**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 2,582

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Forest River, Inc. Coachmen Work & Play, Adrenaline - ANT19CB-B, ANT25QB-B, ANT26CB-B, ANT30QBS-B, WPT25WQB

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Lippert Components provided Forest River with the purchasing records and delivery dates of the subject parts which Forest River was then able to use purchasing records, bills of lading and found the parts were used in production until June 30, 2018.

Production Dates : MAR 19, 2018 - JUN 30, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2018-2019 Forest River, Inc. Forester - FRC2291SC, FRC2291SF, FRC2371FTD, FRC2381FT, FRC2381FTD, FRC2391FT, FRC2391FTD, FRC2401RSD, FRC2401SD, FRC2401WSD, FRC2421MSF, FRC2501TSC, FRC2501TSF, FRC2801QSF, FRC2861DSC, FRC2861DSF, FRC3011DSF, FRC3041DSF, FRC3051SF, FRC3271SF

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Lippert Components provided Forest River with the purchasing records and delivery dates of the subject parts which Forest River was then able to use purchasing records, bills of lading and found the parts were used in production until June 30, 2018.

Production Dates : JAN 18, 2018 - JUN 30, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2018-2018 Forest River, Inc. ROCKWOOD - RLTG19FBS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Lippert Components provided Forest River with the purchasing records and delivery

Descriptive Information : dates of the subject parts which Forest River was then able to use purchasing records, bills of lading and found the parts were used in production until June 30, 2018.

Production Dates : OCT 05, 2017 - OCT 05, 2017

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Vehicle 4 : 2018-2019 Forest River, Inc. XLR - XLF29DK5, XLF29DK5-W, XLF340AMP, XLF340AMP-W, XLF341AMP, XLF341AMP-W, XLF35VL5, XLF35VL5-W, XLF36TI5, XLF36TI5-W, XLF36VL5, XLF36VL5-W, XLF375AMP-W, XLF382AMP, XLF38VL5, XLF38VL5-W, XLF413AMP, XLF413AMP-W, XLF422AMP, XLF422AMP-W, XLF42DS5, XLF42DS5-W

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Lippert Components provided Forest River with the purchasing records and delivery dates of the subject parts which Forest River was then able to use purchasing records, bills of lading and found the parts were used in production until June 30, 2018.

Production Dates : JAN 17, 2018 - JUN 30, 2018

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Vehicle 5 : 2018-2019 Forest River, Inc. XLR - XLT19HFS, XLT19HFS-W, XLT25KW, XLT25KW-W, XLT26HFS, XLT26HFS-W, XLT27KW, XLT27KW-W, XLT28HFX, XLT28KW, XLT28KW-W, XLT29HFS, XLT29HFS-W, XLT29KW, XLT29KW-W, XLT30HDS, XLT30HDS-W

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Lippert Components provided Forest River with the purchasing records and delivery dates of the subject parts which Forest River was then able to use purchasing records, bills of lading and found the parts were used in production until June 30, 2018.

Production Dates : JAN 17, 2018 - JUN 30, 2018

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Description of Defect :

Description of the Defect : According to the notice received from Lippert Components: "The Solera Smart Arm awning can inadvertently partially deploy with no action from the vehicle owner while the vehicle is in motion."

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to the notice received from Lippert Components: "Deployment of the awning while the vehicle is in motion could cause loss of vehicle control and a crash, resulting in personal property damage or injury."

Description of the Cause : According to the notice received from Lippert Components: "Water intrusion

Identification of Any Warning that can Occur : into the Smart Arm awning control module wiring harness could cause a short circuit and inadvertently activate Smart Arm awning deployment.”
According to the notice received from Lippert Components: “Audible and visual signs of the awning being unsecured to the moving vehicle.”

Supplier Identification :

Component Manufacturer

Name : Lippert Components
Address : 1902 West Sample Street
South Bend INDIANA 46619
Country : United States

Chronology :

On August 6, 2018 Forest River’s Office of Corporate Compliance (“OCC”) received a recall notice from Lippert Components containing the Forest River purchase order records affected under Lippert Components’ Recall. OCC began an investigation the same day to identify the affected vehicles.

On August 10, 2018, Forest River’s Corporate Committee was informed of the recall.

Description of Remedy :

Description of Remedy Program : Lippert Components and Forest River will work in collaboration to provide the remedy Smart Arm Controller, free of charge and labor to any Forest River Dealer and Owner. A dealer must complete the remedy of this recall.

What is the Lippert Components Customer Service Phone Number?
(574) 538-4514 or recall@lci1.com

Coachmen Work & Play, Adrenaline - (574) 825-6302
Forester - (574) 206-7600
Geo Pro - (574) 642-5164
XLR Toyhauler - (574) 642-0432

How Remedy Component Differs from Recalled Component : According to the notice received from Lippert Components: “Name: Smart Arm Controller Description: Controller for Solera Smart Arm Awning Operation Part Number: 717666. This controller used to remedy the issue contains logic to fully lockout usage of the awning, the prior controller did

Identify How/When Recall Condition was Corrected in Production : not have this logic.”
According to the notice received from Lippert Components: “Newly updated controllers were used on all production of Solera Smart Arm Awnings by LCI beginning 6/4/2018.”

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 22, 2018 - SEP 22, 2018

Planned Owner Notification Date : SEP 22, 2018 - SEP 22, 2018

* NR - Not Reported