

Part 573 Safety Recall Report

18V-529

Manufacturer Name : Erwin Hymer Group North America, Inc.

Submission Date : AUG 13, 2018

NHTSA Recall No. : 18V-529

Manufacturer Recall No. : 2018-0012



Manufacturer Information :

Manufacturer Name : Erwin Hymer Group North America, Inc.

Address : 100 Shirley Avenue

Kitchener Ontario 00 N2B 2E1

Company phone : 1-844-413-8245

Population :

Number of potentially involved : 291

Estimated percentage with defect : 25 %

Vehicle Information :

Vehicle 1 : 2015-2018 Roadtrek Zion

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : The population was determined based on the number of Roadtrek Zion's manufactured with the side facing sofa.

Production Dates : FEB 12, 2015 - JUN 20, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Damaged rear brake line.

FMVSS 1 : 105 - Hydraulic and electric brake systems

FMVSS 2 : 106 - Brake hoses

Description of the Safety Risk : The bolt could pose a safety risk by damaging the brake line and an increase in stopping distance.

Description of the Cause :

1. During the installation of the side facing sofa the incorrect bolt (too long) was used which could contact the brake line.
2. Drilling of bolt hole which may have damaged the brake line.

Identification of Any Warning that can Occur : Softening of brake pedal and increase stopping distance.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On January 25, 2018 a vehicle in the R&D was found to have the sofa bolt was found in contact with the rear brake line. A yard inspection was completed no other units were found. There was a vehicle in for service on March 27, 2018 that had an unauthorized brake line repair in the area below the sofa bolt hole.

Description of Remedy :

Description of Remedy Program : Inspect the unit for the integrity of the brake lines. If the brake lines are compromised, the bolt will have to be removed and replace with a shorter length bolt and remove and replace the section of the brake lines.
Manufacturer's will be reimbursed by submitting a recall completion form.

How Remedy Component Differs from Recalled Component : Recalled components part number: 14000560 - 3/8 -16 x 4.5 Grade 5 Carriage Bolt
Remedy components part number: 14000550 - 3/8-16 x 3 Grade 5 Carriage Bolt

Identify How/When Recall Condition was Corrected in Production : Immediately upon discovery of issue on January 25, 2018.

Recall Schedule :

Description of Recall Schedule : NR
Planned Dealer Notification Date : AUG 27, 2018 - SEP 04, 2018
Planned Owner Notification Date : AUG 27, 2018 - SEP 04, 2018

* NR - Not Reported