

# Part 573 Safety Recall Report

# 18V-550

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** AUG 21, 2018

**NHTSA Recall No. :** 18V-550

**Manufacturer Recall No. :** 22/30-0824



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 5,847

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2014-2019 Forest River Inc. Salem, Wildcat Maxx, Wildwood, Vibe, and Rainier - See attached PDF listing Sub-Models

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The manufacturing plants were able to determine the affected vehicles using the purchasing and production schedule records. Forest River was able to determine the beginning and ending VIN's. The recall population includes all units produced where the breakaway switch was potentially not wired to constant power and excludes units after a production change was made.

**Production Dates :** AUG 21, 2013 - AUG 13, 2018

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** The break-away safety switch may not be wired to constant power and may be disconnected from the trailer house battery by the operator when switching off the battery disconnect.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the vehicle operator turned off the battery disconnect switch, and in the event of a trailer separating from a tow vehicle, if the break-away switch is not wired to constant power, the brakes of the tow vehicle will not engage, increasing the risk of loss of vehicle control and a crash.

**Description of the Cause :** The process for wiring the break-away switch wire was not consistently followed during production.

**Identification of Any Warning that can Occur :** None

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

During a routine internal Corporate Quality Control Inspection of the Salem and Wildwood plant's manufacturing processes, on 8/13/2018, the in-house auditor discovered a that the plant had not wired the vehicles' break-away switch to constant power. The breakaway switch could be manually shut off by the operator turning the trailer house battery switch to the "Off" position on specific models. The same day, Forest River's Salem and Wildwood Division contacted Forest River's Office of Corporate Compliance ("OCC") and an investigation into the issue was initiated. The investigation revealed that the breakaway switch was not being consistently wired according to specifications during the manufacturing process.

Forest River reviewed internal data and found no warranty claims or customer complaints potentially related to this issue.

On 08/17/2018, Forest River's Corporate Committee decided to conduct a recall.

**Description of Remedy :**

Description of Remedy Program : Forest River will provide a wiring harness and diagram, and labor free of charge. A dealership must install the new wiring harness.

What is the Forest River Customer Service Phone Number? (503)  
831-5410

How Remedy Component Differs from Recalled Component : When the new wiring harness is installed, the break-away switch wiring will bypass the battery disconnect switch so that the break-away switch has constant power.

Identify How/When Recall Condition was Corrected in Production : This issue was corrected in production the week of August 13th, 2018

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : AUG 21, 2018 - SEP 30, 2018

Planned Owner Notification Date : AUG 21, 2018 - SEP 30, 2018

\* NR - Not Reported