

Part 573 Safety Recall Report

18V-591

Manufacturer Name : Mitsubishi Motors North America, Inc.

Submission Date : SEP 05, 2018

NHTSA Recall No. : 18V-591

Manufacturer Recall No. : SR-18-006



Manufacturer Information :

Population :

Manufacturer Name : Mitsubishi Motors North America, Inc.

Number of potentially involved : 14,791

Address : 6400 Katella Avenue

Estimated percentage with defect : 100 %

Cypress CA 90630

Company phone : 1-888-648-7820

Vehicle Information :

Vehicle 1 : 2018-2019 Mitsubishi Outlander

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Certain vehicles equipped with 18-inch alloy wheels.

Production Dates : AUG 08, 2017 - JUL 26, 2018

VIN Range 1 : Begin : JA4AZ3A36JZ000211 **End :** JA4AD3A33KZ007584 Not sequential

Description of Noncompliance :

Description of the Noncompliance : The Part 567 certification label on the affected vehicles lists an incorrect rear wheel rim size.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : If the wheels are replaced with those of an incorrect rim size, it can result in an increased risk of a vehicle crash.

Description of the Cause : Due to a production oversight, an incorrect rim size was entered into the label printing system.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR
NR
Country : NR

Chronology :

On August 8, 2018, MMC became aware that the incorrect rear wheel rim size was printed on the Part 567 certification label during a production inspection. MMC corrected the error in production immediately and started an investigation.

On August 28, 2018, as a result of the investigation, MMC concluded that some affected vehicles have already been shipped and sold, and advised MMNA to conduct a non-compliance recall in the US.

Description of Remedy :

Description of Remedy Program : MMNA will mail the remedy label and remedy instructions to owners. Owners will also be provided the option of bringing their vehicles to a Mitsubishi Motors dealership, where the remedy label will be applied by the dealership at no charge.

How Remedy Component Differs from Recalled Component : Recalled Component: Part 567 certification label (Part Number: 7430C541).
Remedy Component Part Number: 7430C786.
The remedy component lists the correct rear wheel rim size.

Identify How/When Recall Condition was Corrected in Production : The correct certification label was used in production starting with vehicles built on and after August 8, 2018.

Recall Schedule :

Description of Recall Schedule : Notifications to dealers are scheduled to take place by September 19, 2018. Owners of affected vehicles will be notified within 60 days.
Planned Dealer Notification Date : SEP 19, 2018 - SEP 19, 2018
Planned Owner Notification Date : NOV 02, 2018 - NOV 02, 2018

* NR - Not Reported