

Part 573 Safety Recall Report

18V-616

Manufacturer Name : Highland Ridge RV

Submission Date : SEP 12, 2018

NHTSA Recall No. : 18V-616

Manufacturer Recall No. : 9904410



Manufacturer Information :

Manufacturer Name : Highland Ridge RV

Address : 955 Tuscany Drive

Shipshewana IN 46565

Company phone : 260-768-7771

Population :

Number of potentially involved : 25

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Travel Trailer OPen Range Ultra Lite,Mesa Ridge,Open Range Light

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Open Range Ultra Lite - K3UJ3114-3128

Mesa Ridge - K3MV3069-3073

Open Range Lite - K3TJ3069-3073

Dexter PO report of recalled axles was compared to production reports to note units built on the recalled axles

Production Dates : JUN 20, 2018 - JUL 31, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Per Dexter the D44 axles manufacture 6-20-18 thru 7-31-18 may have missing inner bearing races on the hubs.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Premature bearing failure, which could lead to separation of the hub from the axle, creating a safety hazard.

Description of the Cause : Bearing cap was not installed in hub during Dexter manufacturing process.

Identification of Any Warning that can Occur : Per Dexter, If bearing cap is missing, hub may initially heat up. If this were to occur, hub may start to smoke from bearing grease. Wheel may become wobbly if bearing starts to fail.

Supplier Identification :**Component Manufacturer**

Name : Dexter Axle Company
Address : 2900 Industrial Parkway East
Elkhart INDIANA 46516
Country : United States

Chronology :

8-23-18 Dexter met with Jayco Corp to inform of issue with D44 axles manufactured without a bearing cup on hubs. Dexter submitted list of axles delivered to Jayco Divisions with in time frame of 6-20-18 through 7-31-18 - 8-23-18 Jayco Corp. Safety Steering Committee reviewed information and agreed that Jayco Divisions would be required to file recall after Dexter had filed for products built on the recalled Dexter Axles.

Description of Remedy :

Description of Remedy Program : Defective axles will be replaced or serviced (hubs replaced) by Highland Dealers, as required at no charge to current owner.
How Remedy Component Differs from Recalled Component : NR
Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Highland will contact current owner on record upon receipt of parts and instructions from Dexter
Planned Dealer Notification Date : NR - NR
Planned Owner Notification Date : NR - NR

* NR - Not Reported