

# Part 573 Safety Recall Report

# 18V-623

**Manufacturer Name :** Forest River, Inc.**Submission Date :** SEP 13, 2018**NHTSA Recall No. :** 18V-623**Manufacturer Recall No. :** 40-0853**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 56

Estimated percentage with defect : NR

**Vehicle Information :**

Vehicle 1 : 2019-2019 Forest River Inc. Berkshire BEA34QS-360, BEA37A-380, BEA38A-360, BEA39A-360, BEA40C-380, BEA43B-450, BEA45A-450

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : As per PTL's recall notification, Several doors reported opening when being jarred in transit, began investigating the cause and found that a new employee had been making the wrong adjustment to the entry door latch rod. The difference is the adjustment to the latch.

Note: Forest River will submit an amendment with specific models and quantity affected.

Production Dates : JAN 02, 2018 - FEB 23, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : As per PTL's recall notification, Latch rod on entry door improperly adjusted

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : As per PTL's recall notification, Door could open without latch being activated upon hitting a hard bump

Description of the Cause : As per PTL's recall notification, latch rod adjusted too tight.

Identification of Any Warning that can Occur : None

## Supplier Identification :

### Component Manufacturer

Name : PTL Engineering, Inc  
Address : 3333 John Conley Dr.  
Lapeer MICHIGAN 48446  
Country : United States

## Chronology :

As per PTL's recall notification, In mid-February of 2018 we were informed by one of our customers that a few doors had opened in transit when hitting bumps or potholes. we began to investigate and found the issue was an employee was making the wrong adjustment to the latch rod at installation.

On 08/29/2018 Forest River's Office of Corporate Compliance ("OCC") was notified by mail of this recall notification.

On 08/31/2018 Forest River's Corporate Committee was notified of this recall.

## Description of Remedy :

Description of Remedy Program : As per PTL's recall notification, Latch rod adjustment procedure was corrected and implemented. The Motor home manufacturer was contacted and we sent an adjustment procedure along with a video link. Dealerships will perform the adjustment and be reimbursed.

What is the Forest River Customer Service Phone Number? (574)  
522-1368  
PTL Customer Service (810) 664-2310

How Remedy Component Differs from Recalled Component : As per PTL's recall notification, There is no component to recall but just an adjustment to the component.

Identify How/When Recall Condition was Corrected in Production : As per PTL's recall notification Proper adjustment to the latch rod was made in production February 23rd, 2018

## Recall Schedule :

**Description of Recall Schedule :** Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

**Planned Dealer Notification Date :** SEP 05, 2018 - OCT 15, 2018

**Planned Owner Notification Date :** SEP 05, 2018 - OCT 14, 2018

\* NR - Not Reported