

Part 573 Safety Recall Report

18V-628

Manufacturer Name : Forest River, Inc.

Submission Date : SEP 13, 2018

NHTSA Recall No. : 18V-628

Manufacturer Recall No. : 500-0856



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 23

Address : 55470 CR 1

Estimated percentage with defect : NR

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2019-2019 Forest River Inc. East to West - 27KNS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : From the inception of this model, the vehicles were manufactured with the incorrect length of axle shackles. Forest River, and the plant were able to determine population based on the production schedule

Production Dates : FEB 03, 2018 - AUG 28, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : An incorrect size axle shackle was installed and could allow the tire to contact the floor or the wheel well during a jounce.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : During a full jounce of the tires' suspension system, the tire may come into contact with the floor or wheel well and may result in tire damage. This could increase the chance of loss of vehicle control and increase the risk of a crash.

Description of the Cause : The shackle used during production is not long enough to allow enough space for the tire clearance.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On 9/5/2018 during a review of the East to West plant's manufacturing processes. The plant discovered a possible issue involving a tire clearance concern. Forest River's Office of Corporate Compliance ("OCC") initiated an investigation into this concern which revealed that the tire clearance was not consistent with Forest River's manufacturing standards. All vehicles built after this date have the correct length axle shackles. Forest River is not aware of any customer complaints or reports of injury related to this condition

On 9/7/2018 Forest River's Corporate Committee decided to conduct a recall.

Description of Remedy :

Description of Remedy Program : Forest River's East to West Plant will provide a taller equalizer to be installed free of charge.

What is the Forest River Customer Service Phone Number? (574)
264-6664 X 50008

How Remedy Component Differs from Recalled Component : The taller equalizer will be installed on the suspension in order to add length to the shackle to allow the tire to have sufficient clearance.

Identify How/When Recall Condition was Corrected in Production : All vehicles produced after 9/5/2018 will have the correct length axle shackle to ensure sufficient tire clearance

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 13, 2018 - OCT 23, 2018

Planned Owner Notification Date : SEP 13, 2018 - OCT 23, 2018

* NR - Not Reported