

Part 573 Safety Recall Report

18V-640

Manufacturer Name : Forest River, Inc.

Submission Date : SEP 18, 2018

NHTSA Recall No. : 18V-640

Manufacturer Recall No. : 51-0852



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 1,525

Address : 55470 CR 1

Estimated percentage with defect : 25 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2012-2018 Forest River, Inc. Starcraft Bus

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : As per Ricon's notice, This recall applies to approximately 4,262 Ricon S Series and K Series Titanium Wheelchair Lifts

Note: Forest River will amend the 573 upon identifying affected vehicles.

Production Dates : DEC 06, 2011 - AUG 17, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 2 : 2012-2018 Forest River Inc. Glaval Bus

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : As per Ricon's notice, This recall applies to approximately 4,262 Ricon S Series and K Series Titanium Wheelchair Lifts

Note: Forest River will amend the 573 upon identifying affected vehicles.

Production Dates : JAN 01, 2012 - MAY 09, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 3 : 2012-2016 Forest River, Inc. Elkhart Coach

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : As per Ricon's notice, This recall applies to approximately 4,262 Ricon S Series and K Series Titanium Wheelchair Lifts

Note: Forest River will amend the 573 upon identifying affected vehicles.

Production Dates : SEP 15, 2011 - AUG 28, 2015

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : As per Ricon's recall notification, Potential failure of the position input cam

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : As per Ricon's recall notification, The wheelchair user can tip inwards towards the vehicle when exiting the lift increasing their risk of injury

Description of the Cause : Please refer to Ricon's recall notification 18E-044

Identification of Any Warning None
that can Occur :**Supplier Identification :****Component Manufacturer**

Name : Ricon Corporation

Address : 1135 Aviation Place
San Fernando CALIFORNIA 91340

Country : United States

Chronology :

Please refer to Ricon's recall notification 18E-044

On August 24th, 2018 Forest River's Office of Corporate Compliance received a copy of an owner's letter stating a recall had been issued by Ricon. Recall # 18E-044

On August 31st, 2018 Forest River's Corporate Committee was alerted to the recall.

On September 18, 2018 Forest River finished identifying the vehicles within the scope.

Description of Remedy :

Description of Remedy Program : As per Ricon's recall notification letter, Ricon will provide materials and labor as outlined above through Authorized Ricon dealers.
Note: Forest River will amend the 573 upon identifying affected vehicles.

What is the Forest River Customer Service Phone Number?
Ricon Customer Service (800) 322-2884

How Remedy Component Differs from Recalled Component : Please refer to Ricon's recall notification 18E-044

Identify How/When Recall Condition was Corrected in Production : Please refer to Ricon's recall notification 18E-044

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 04, 2018 - OCT 14, 2018

Planned Owner Notification Date : SEP 04, 2018 - OCT 14, 2018

* NR - Not Reported