

Part 573 Safety Recall Report

18V-678

Manufacturer Name : Forest River, Inc.**Submission Date :** SEP 27, 2018**NHTSA Recall No. :** 18V-678**Manufacturer Recall No. :** 10-0863**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 1,785

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Forest River, Inc. Rockwood

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On September 18, 2018 Forest River's Office of Corporate Compliance received Dexter's recall notice containing the axle production dates and the Forest River manufacturing division. On September 20, 2018 Forest River received the sales records of the affected axles under Dexter's recall.

Production Dates : JUL 09, 2018 - AUG 29, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2019-2019 Forest River, Inc. Flagstaff

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On September 18, 2018 Forest River's Office of Corporate Compliance received Dexter's recall notice containing the axle production dates and the Forest River manufacturing division. On September 20, 2018 Forest River received the sales records of the affected axles under Dexter's recall.

Production Dates : JUL 09, 2018 - AUG 29, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : According to the recall notice provided by Dexter; "The brake mounting flange in incorrectly oriented (clocked) on the axles in question. The brake (mounted on the flange) is therefore also incorrectly oriented."

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to the recall notice provided by Dexter; "The brake is not designed to be incorrectly oriented. The can occasionally lead to the brake failing prematurely. Brake failures due to this incorrect orientation only occur on a small percentage."

Description of the Cause : According to the recall notice provided by Dexter; "The brake flanges were oriented incorrectly during the axle assembly and welding process."

Identification of Any Warning that can Occur : According to the recall notice provided by Dexter; "There is often no warning which proceeds the brake failure."

Supplier Identification :

Component Manufacturer

Name : Dexter Axle Company

Address : 2900 Industrial Parkway East
Elkhart INDIANA 46515

Country : United States

Chronology :

On September 18, 2018 Forest River's Office of Corporate Compliance received Dexter's recall notice containing the axle production dates and the Forest River manufacturing division. On September 20, 2018 Forest River received the sales records of the affected axles under Dexter's recall. The same day an investigation began to identify the involved vehicles.

On September 21, 2018, Forest River's Corporate Committee was advised of the recall.

On September 27, 2018, OCC received a list of vehicles that were remedied by Dexter at the production plant. The population has been revised from 1,959 to 1,785 vehicles.

Description of Remedy :

Description of Remedy Program : Dexter Axle and Forest River will work in collaboration to provide the remedy axle, or hubs free of charge and labor to any Forest River Dealer and Owner. A dealer must complete the remedy of this recall.

What is the Dexter Axle Customer Service Phone Number? (574) 295-7888
What is the Forest River Customer Service Phone Number? (574)
642-2640

How Remedy Component Differs According to the recall notice provided by Dexter; "The correct #10, #10F,

from Recalled Component : and #11 axles with the torsion arm orientated at 22.5 degrees down, have the brake mounting flanges attached (welded) to the axles such that when the brake is mounted on these flanges and the trailer is loaded, the brake magnets with the located within approximately 10 degrees of bottom dead center.”

Identify How/When Recall Condition was Corrected in Production : According to the recall notice provided by Dexter; “Proper tooling and check fixturing was installed in the facility. Training was done on all shifts. Inspections were done to verify that the flanges were being mounted on the axles properly. Additional inspections and layered audits are currently in place, as well.”

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 03, 2018 - NOV 03, 2018

Planned Owner Notification Date : NOV 03, 2018 - NOV 03, 2018

* NR - Not Reported