

# Part 573 Safety Recall Report

# 18V-688

**Manufacturer Name :** Entegra Coach**Submission Date :** OCT 02, 2018**NHTSA Recall No. :** 18V-688**Manufacturer Recall No. :** 9903409**Manufacturer Information :**

Manufacturer Name : Entegra Coach

Address : 903 South Main Street

P.O. Box 460 Middlebury IN 46540

Company phone : 1-800-945-4787

**Population :**

Number of potentially involved : 95

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2019-2019 Class A Motorhome Anthem, Aspire, Cornerstone, Insignia

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : PTL -provided PO information of recalled doors - matched to same date frame of production records showing unit serial numbers produced

2019 Insignia

K11B8051 1E8051 1R8052-8054 1W8052-8053

2019 Aspire

K13B8053-8059 3P8051 3R8055-85064 3W8053-8064

2019 Anthem

K14A8051 4B8051-8066 4F8052-8070 4h8051-8055 4W8051

2019 Cornerstone

J16B8055-8063 6F8051-8058 6W8056-8059 6X8051

Jayco part # for the recalled doors - 0310746 0313917 0313918 0313945 ( multiple part #'s due to color of door)

Production Dates : JAN 10, 2018 - MAR 01, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Per PTL Engineering - Recall 18E-062 - under certain conditions the 3000 and 7000 series entrance doors could open in transit.. The specific doors ( confirmed by serial number on door) could open due to a door latch rod that was over-tightened during manufacturing.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If entrance door were to open while motorhome is in transit, increase risk of crash and/or increased risk for personal safety of occupants of motorhome

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : PTL Engineering

Address : 3333 JOHN Conley Dr  
Lapeer MICHIGAN 48446

Country : United States

## Chronology :

8-28-18 Recall noticed submitted to Jayco Reg. Compliance from PTL Engineering - 9-5-18 PO information from door manufacture was submitted to match recalled doors to affected Entegra products. Scope was created - All units with recalled entrance door confirmed off site ( shipped ) - 9-27-18 Safety Committee meeting reviewed all details of Incident and decided a Safety Recall was required.

## Description of Remedy :

Description of Remedy Program : Entegra Dealers will adjust the entrance door latch mechanism per PTL instructions at no charge to current owner.

Reimbursement plan on file w NHTSA

How Remedy Component Differs from Recalled Component : Specific serial number noted on the Entrance Door

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : Jayco will contact Current owner on record Dlr / Rtl upon receipt of recall number assigned and approval of Retail letter by NHTSA

Planned Dealer Notification Date : OCT 31, 2018 - OCT 31, 2018

Planned Owner Notification Date : OCT 31, 2018 - OCT 31, 2018

\* NR - Not Reported