

Part 573 Safety Recall Report

18V-699

Manufacturer Name : Daimler Trucks North America LLC**Submission Date :** OCT 05, 2018**NHTSA Recall No. :** 18V-699**Manufacturer Recall No. :** FL796**Manufacturer Information :**

Manufacturer Name : Daimler Trucks North America LLC

Address : 4747 N. Channel Avenue

Portland OR 97217-3849

Company phone : 800-745-8000

Population :

Number of potentially involved : 622

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2019-2019 Freightliner Cascadia

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Vehicles built within a specific time range with steering wheels installed by a single operator.

Production Dates : JUL 09, 2018 - AUG 02, 2018

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2019-2019 Western Star 5700

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Vehicles built within a specific time range with steering wheels installed by a single operator.

Production Dates : JUL 09, 2018 - AUG 02, 2018

VIN Range 1 : Begin : NR End : NR

 Not sequential**Description of Defect :**

Description of the Defect : On the affected vehicles the steering wheel may be incorrectly installed and therefore, the attachment fastener may loosen and possibly allow the steering wheel to detach from the steering column.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : This defect could lead to a loss of mechanical connection between the steering wheel and the front axle wheels causing a loss of control of the vehicle.

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

In August 2018, a vehicle in the assembly plant was identified with an incorrectly installed steering wheel. DTNA immediately began an investigation to determine the scope and consequences of the issue. All vehicles at the plant, factory PDI center, and transportation lot were inspected. Two other units in the assembly plant were identified with incorrectly installed steering wheels. No vehicles at the factory PDI center or transportation lot were found to have an incorrectly installed steering wheel. DTNA reviewed warranty and field reports and did not identify any claims related to this issue. Review of the production information for the 3 vehicles identified indicated that the same assembler may have installed the steering wheels on all 3 vehicles. In September 2018, DTNA attempted to identify all vehicles in which the assembler may have installed the steering wheel. Because the assemblers work in groups, DTNA was not able to identify the specific vehicles in which the assembler had installed the steering wheel. DTNA narrowed the population of suspect vehicles to vehicles that had the steering wheel installed while the assembler in question was working in the area. On October 5, 2018, out of an abundance of caution, DTNA decided to conduct a voluntary safety recall on certain Cascadia and Western Star vehicles that may have a steering wheel that was not properly installed.

Description of Remedy :

Description of Remedy Program : Vehicles will be inspected and repaired if necessary. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.

How Remedy Component Differs NR
from Recalled Component :

Identify How/When Recall Condition NR
was Corrected in Production :

Recall Schedule :

Description of Recall Schedule : Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

Planned Dealer Notification Date : DEC 03, 2018 - DEC 03, 2018

Planned Owner Notification Date : DEC 03, 2018 - DEC 03, 2018

* NR - Not Reported