

Part 573 Safety Recall Report

18V-705

Manufacturer Name : Thor Motor Coach**Submission Date :** OCT 09, 2018**NHTSA Recall No. :** 18V-705**Manufacturer Recall No. :** RC000161**Manufacturer Information :****Population :**

Manufacturer Name : Thor Motor Coach

Number of potentially involved : 2,854

Address : PO Box 1486

Estimated percentage with defect : 100 %

701 County Road 15 Elkhart IN 46516

Company phone : 877-500-1020

Vehicle Information :

Vehicle 1 : 2013-2013 ACE All

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : -The windshield wiper systems on the affected vehicles could have been incorrectly installed and secured by TMC.
 -The windshield wipers could start to slow down, get entangled, or the sweep pattern may shift.
 -812 ACE models are affected.

Production Dates : NOV 14, 2011 - MAR 14, 2013

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2013-2013 Daybreak All

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : -The windshield wiper systems on the affected vehicles could have been incorrectly installed and secured by TMC.
 -The windshield wipers could start to slow down, get entangled, or the sweep pattern may shift.
 -221 Daybreak models are affected.

Production Dates : NOV 14, 2011 - MAR 14, 2013

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2013-2013 Challenger All

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : -The windshield wiper systems on the affected vehicles could have been incorrectly

Descriptive Information : installed and secured by TMC.
-The windshield wipers could start to slow down, get entangled, or the sweep pattern may shift.
-311 Challenger models are affected.

Production Dates : NOV 14, 2011 - MAR 14, 2013

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Vehicle 4 : 2013-2013 Windsport All

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : -The windshield wiper systems on the affected vehicles could have been incorrectly installed and secured by TMC.
-The windshield wipers could start to slow down, get entangled, or the sweep pattern may shift.
-176 Windsport models are affected.

Production Dates : NOV 14, 2011 - MAR 14, 2013

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Vehicle 5 : 2013-2013 Hurricane All

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : -The windshield wiper systems on the affected vehicles could have been incorrectly installed and secured by TMC.
-The windshield wipers could start to slow down, get entangled, or the sweep pattern may shift.
-426 Hurricane models are affected.

Production Dates : NOV 14, 2011 - MAR 14, 2013

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Vehicle 6 : 2013-2013 Outlaw All

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : -The windshield wiper systems on the affected vehicles could have been incorrectly installed and secured by TMC.
-The windshield wipers could start to slow down, get entangled, or the sweep pattern may shift.
-95 Outlaw models are affected.

Production Dates : NOV 14, 2011 - MAR 14, 2013

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Vehicle 7 : 2013-2013 Tuscany All

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : -The windshield wiper systems on the affected vehicles could have been incorrectly installed and secured by TMC.
-The windshield wipers could start to slow down, get entangled, or the sweep pattern may shift.
-351 Tuscany models are affected.

Production Dates : NOV 14, 2011 - MAR 14, 2013

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 8 : 2013-2013 Palazzo All

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : -The windshield wiper systems on the affected vehicles could have been incorrectly installed and secured by TMC.
-The windshield wipers could start to slow down, get entangled, or the sweep pattern may shift.
-462 Palazzo models are affected.

Production Dates : NOV 14, 2011 - MAR 14, 2013

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The windshield wiper systems on the affected vehicles could have been incorrectly installed or secured by TMC.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a windshield wiper were to fail during use, the visibility of the vehicle driver could become impaired and result in an accident, property damage, and/or personal injury

Description of the Cause : The windshield wiper systems were not properly secured during the manufacturing process at TMC.

Identification of Any Warning that can Occur : The windshield wipers could start to slow down, get entangled, or the sweep pattern may shift.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR
NR
Country : NR

Chronology :

7/26/2018- A recent VOQ submission was received and provided by NHTSA
10/2/2018- Meeting with NHTSA resulted in a re-analysis of the data
10/8/2018- TMC's Safety Committee Team met to review the data and it was agreed upon for a voluntary recall of 2013 MY motorhomes.

Description of Remedy :

Description of Remedy Program : The remedy will be to inspect the wiper system for correct installation and troubleshooting that may result in just the inspection or up to and including a complete wiper system replacement

How Remedy Component Differs from Recalled Component : The remedy component will be properly secured.

Identify How/When Recall Condition was Corrected in Production : A windshield wiper system installation process was added to TMC's internal production procedure on September 1, 2015.

Recall Schedule :

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : DEC 09, 2018 - DEC 09, 2018

Planned Owner Notification Date : DEC 09, 2018 - DEC 09, 2018

* NR - Not Reported