

Part 573 Safety Recall Report

18V-726

Manufacturer Name : Keystone RV Company

Submission Date : OCT 15, 2018

NHTSA Recall No. : 18V-726

Manufacturer Recall No. : 18-333



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 60

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Crossroads Cruiser

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with Latitude Awning
Model Cruiser 49 units.

Production Dates : JUL 25, 2018 - AUG 01, 2018

VIN Range 1 : Begin : 4YDF29S26K6320296 **End :** 4YDF29S24K6320345 Not sequential

Vehicle 2 : 2019-2019 Crossroads Volante

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with Latitude Awning
Model Volante 11 units

Production Dates : APR 26, 2018 - AUG 01, 2018

VIN Range 1 : Begin : 4YDF36028K9360148 **End :** 4YDF38021K9360620 Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population may have been manufactured with an incorrect awning switch. This condition will allow the awning to continue to unroll after the switch is released.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions during travel, if the awning motor is allowed to unroll it can unfurl leading to an increased risk of property damage or injury.

Description of the Cause : During a model change, an improper switch was used that does not stop the awning motor from rolling out during travel.

Identification of Any Warning that can Occur : The awning unrolls more than 1/2" when the retract portion of the switch is released.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

8/13/2018 – Report was made during a routine audit that the awning continued to unroll once the retract button was released, investigation as to why was opened.

10/1/2018 – Investigation found that an improper switch was used and needed to be replaced with a “dynamic brake switch”.

10/8/2018 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to remove the current P11 switch and install a P10 dynamic brake switch.

How Remedy Component Differs from Recalled Component : The correct switch is a dynamic brake switch.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : DEC 08, 2018 - DEC 08, 2018

Planned Owner Notification Date : DEC 08, 2018 - DEC 08, 2018

* NR - Not Reported