

Part 573 Safety Recall Report

18V-758

Manufacturer Name : Isuzu Technical Center of America, Inc.

Submission Date : OCT 26, 2018

NHTSA Recall No. : 18V-758

Manufacturer Recall No. : V1803



Manufacturer Information :

Population :

Manufacturer Name : Isuzu Technical Center of America, Inc.

Number of potentially involved : 2,076

Address : 46401 Commerce Center Drive

Estimated percentage with defect : 100 %

Plymouth MI 48170-2473

Company phone : 866-441-9638

Vehicle Information :

Vehicle 1 : 2018-2019 Chevrolet 6500XD

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The recall population includes all subject vehicles sold in the U.S. and those in dealer inventory as of October 29, 2018.

Production Dates : OCT 31, 2017 - OCT 29, 2018

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Vehicle 2 : 2018-2019 ISUZU FTR

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The recall population includes all subject vehicles sold in the U.S. and those in dealer inventory as of October 29, 2018.

Production Dates : MAY 15, 2017 - OCT 29, 2018

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Description of Defect :

Description of the Defect : The cab in the subject vehicles may be tilted forward to allow for vehicle service or maintenance to be performed, then lowered back into position and secured in place through use of a locking lever. Isuzu has become aware of circumstances in which service personnel and/or drivers have not locked the cab after finishing servicing the vehicle and/or before driving the vehicle. The locking mechanism works as performed, and there is a label on the cab providing instructions on opening, closing and locking the cab. Isuzu found that the locking lever in other model low cab forward trucks physically protrudes from the cab when the lever is in the unlocked position, serving as an additional reminder to the driver to ensure that the cab is locked before driving. In the subject vehicles, the locking lever does not protrude beyond the side of the cab when unlocked, which while more functionally efficient, does not provide an additional warning to the driver to lock the cab. Isuzu has decided to conduct a safety recall campaign to provide additional warning features to remind service personnel and drivers to ensure that the cab is locked before driving the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : When the cab is lowered into place after service, initially an assist hook will engage a bar that is attached to the vehicle frame. The purpose of the hook is to position the cab with the locking mechanism so that when the locking lever is pushed upwards, the locking mechanism engages. If the locking mechanism is not pushed up and engaged, the cab could tilt forward, particularly if driven on rough roads or in certain right turning maneuvers, increasing the risk of a crash and/or injury.

Description of the Cause : NR

Identification of Any Warning
that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Chronology of events is provided separately.

Description of Remedy :

Description of Remedy Program : Isuzu intends to send an initial letter to customers reminding them of the need to push the locking lever up and to lock the cab into place before driving. Isuzu is developing an addition or extension to the locking lever that will serve as a reminder to drivers should they enter the cab without first checking to ensure that the cab is fully locked into place. When the extension is ready, Isuzu will send a second letter to customers asking them to bring their vehicle to an Isuzu dealer. The dealers will attach the extension to the lever, will place an additional label on the cab (in those vehicles that do not already have the additional label) and will provide owner's manual updates for the vehicles. The vehicles are under warranty and no reimbursement plan is necessary.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported