

Part 573 Safety Recall Report

18V-767

Manufacturer Name : Keystone RV Company**Submission Date :** OCT 31, 2018**NHTSA Recall No. :** 18V-767**Manufacturer Recall No. :** 18-335**Manufacturer Information :**

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 7

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Crossroads Cruiser 344WB, 3441WB

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Floorplans with water heater installed under slide out.

Model 344WB – 2 units

Model 3441WB – 5 units

Production Dates : MAY 23, 2018 - OCT 02, 2018

VIN Range 1 : Begin : 4YDF34423K9320252 End : 4YDF34420K9320516 Not sequential**Description of Defect :**

Description of the Defect : It has been decided that the vehicles in the recall population were manufactured with the water heater located under a slide out. The exhaust location for the water heater is not in compliance with code 5.5.2 NFPA 1192 requirements.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions it is possible for carbon monoxide or propane gas to enter the living area. Excessive exposure may cause serious personal injury.

Description of the Cause : Water heater was improperly located.

Identification of Any Warning that can Occur : If carbon monoxide enters the living area the safety alarms inside of the travel trailer will alert the occupant.

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

10/23/2018 – Report was made by production that a water heater was installed below a slide out. This is against code.

10/24/2018 – Investigation opened. All affected units were put on hold and inspected.

10/29/2018 – Investigation concluded and scope completed. 7 remaining units will be transported back to the factory for proper repairs and returned to dealers before retail sale.

Description of Remedy :

Description of Remedy Program : The remedy is to move the water heater so that the exhaust is located in compliance with the code 5.5.2 NFPA 1192 requirements.

How Remedy Component Differs from Recalled Component : NA

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone is returning the affected vehicles for repair. All units are dealer stock. No repair instructions will be generated. No owner notification letter will be generated. All Dealers have been notified verbally.

Planned Dealer Notification Date : OCT 31, 2018 - OCT 31, 2018

Planned Owner Notification Date : NR - NR

* NR - Not Reported