

# Part 573 Safety Recall Report

# 18V-770

**Manufacturer Name :** Forest River, Inc.**Submission Date :** OCT 31, 2018**NHTSA Recall No. :** 18V-770**Manufacturer Recall No. :** 35&5C-0897**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 11

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2018-2019 Forest River Inc. Glaval Legacy S2W0942A &amp; StarTrans PS2 ST59006 &amp; ST59010

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : As Per DTNA's Recall Notification 18V703 &amp; 18V702 - Certain vehicles equipped with air disc brakes where the brake caliper mounting bolts may be incorrectly torqued at the Meritor York axle Assembly plant

Glaval Legacy S2W0942A - Qty 3

StarTrans PS2 ST59006 - Qty 7

StarTrans PS2 ST59010 - Qty 1

Production Dates : MAR 29, 2018 - OCT 19, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : As Per DTNA's Recall Notification 18V703 &amp; 18V702 - certain vehicles, the brake caliper mounting bolts may be incorrectly torqued. This could result in caliper bolts loosening

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : As Per DTNA's Recall Notification 18V703 &amp; 18V702 - Insufficiently torqued bolts may not provide adequate clamping force between the brake caliper and brake anchor plate, potentially resulting in reduced brake effectiveness. Reduced brake effectiveness could lead to a vehicle crash.

Description of the Cause : As Per DTNA's Recall Notification 18V703 &amp; 18V702 - the specified process to

fully torque fasteners may not have been followed to so proper torque cannot be guaranteed.

Identification of Any Warning that can Occur : As Per DTNA's Recall Notification 18V703 & 18V702 - None

## Supplier Identification :

### Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

As Per DTNA's Recall Notification 18V703 & 18V702 – September 2018, DTNA received a report of a brake caliper with low torque on a vehicle at the Mt. Holly Manufacturing plant. The axle assembly plant was audited. The audit revealed that on certain vehicles the specified process to fully torque fasteners may not have been followed to so proper torque cannot be guaranteed. October 2018, out of an abundance of caution DTNA decided to initiate a voluntary safety recall for specified vehicles equipped with air disc brakes where the brake caliper mounting bolts may be incorrectly torqued.

On 10/29/2018 Forest River's Office of Corporate Compliance (OCC) was notified of this recall FL794 by mail via DTNA

## Description of Remedy :

Description of Remedy Program : As Per DTNA's Recall Notification 18V703 & 18V702 – Potentially affected vehicles will be inspected and repaired as necessary. Repairs will be performed by Daimler Trucks North America (DTNA) authorized service facilities. Copies of the reimbursement plant will be submitted as a supplemental report when available

What is the Forest River Customer Service Phone Number? (574) 642-3112

How Remedy Component Differs from Recalled Component : As Per DTNA's Recall Notification 18V703 & 18V702 – Not reported

Identify How/When Recall Condition was Corrected in Production : As Per DTNA's Recall Notification 18V703 & 18V702 – Not reported

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : OCT 31, 2018 - DEC 10, 2018

Planned Owner Notification Date : OCT 31, 2018 - DEC 10, 2018

\* NR - Not Reported