

Part 573 Safety Recall Report

18V-799

Manufacturer Name : Forest River, Inc.**Submission Date :** NOV 12, 2018**NHTSA Recall No. :** 18V-799**Manufacturer Recall No. :** 05-0903**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 38

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2019 Forest River Inc. 2017 Forest River Senator II ST69927C, 2017-2018 Forest River Starcraft Allstar ST2908C, ST2910C, ST2925C, 2017-2018 Forest River Starcraft Starlight - ST2942C, ST2970C, 2019 Forest River Starcraft Starquest ST93003C

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : As per Freedman Seating Company's Recall notification 18E-076, The recall population was determined by identifying the total number of GO-ES Foldaway Seats manufactured from the beginning of production, January 1, 2014, through the production date of July 1, 2018. These seats can be repaired in the field with the addition of specifically designed hardware.

2017 Forest River Senator II ST69927C, Qty 1
 2017-2018 Forest River Starcraft Allstar ST2908C Qty 13
 2017-2018 Forest River Starcraft Allstar ST2910C Qty 9
 2018 Forest River Starcraft Allstar ST2925C Qty 1
 2018 Forest River Starcraft Starlight - ST2942C Qty 10
 2018 Forest River Starcraft Starlight - ST2970C Qty 1
 2019 Forest River Starcraft Starquest ST93003C Qty 3

Production Dates : MAR 25, 2016 - SEP 10, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Description of Noncompliance :

Description of the Noncompliance : As per Freedman Seating Company's Recall notification 18E-076, The back cushion may not fully engage when rotated from stowed to upright, design use position.

FMVSS 1 : 207 - Seating systems

FMVSS 2 : 210 - Seat belt assembly anchorages

Description of the Safety Risk : As per Freedman Seating Company's Recall notification 18E-076, In the event of a crash, the back cushion may not support the appropriate loading increasing the risk for injury.

Description of the Cause : If the back frame weldment is too narrow and it is assembled to the seat base weldment this may result in deforming the dump mechanism causing it to malfunction.

Identification of Any Warning that can Occur : As per Freedman Seating Company's Recall notification 18E-076, There needs to be an audible click of the mechanism locking into position and the mechanism handle will rotate downwards when the back cushion is rotated from the stowed to the upright, design use position.

Supplier Identification :**Component Manufacturer**

Name : Fisher Dynamics

Address : 33300 Fisher Dr.

St.Clair Shores MICHIGAN 48082

Country : United States

Chronology :

As per Freedman Seating Company's Recall notification 18E-076, During May 2018 two separate, isolated field issues were communicated to Freedman by the same customer involving a deformed seat back index pin and a back cushion mechanism not locking allowing the back cushion to over rotate beyond the design use position. During June and July 2018 there were several visits to one customer where Freedman inspected several seats, discussed the issue with the customer and Freedman reviewed its seat design and manufacturing processes. After customer visit on July 25, 2018 and despite the fact there has been seat issues at only one customer Freedman concluded there is a probability the defect could occur at other customers.

11/05/2018 Forest River Inc. received a letter from Freedman Seating with a notice of defect.

11/09/2018 Forest River's Corporate Recall Committee was made aware of this Pass Thru Recall.

Description of Remedy :

Description of Remedy Program : As per Freedman Seating Company's Recall notification 18E-076, Freedman will notify those vehicle builders who purchased the seat and Freedman will provide a Seat Inspection & Repair Procedure. Freedman will reimburse the cost of repairs relating to this recall, including both parts and labor, at no cost to the vehicle manufacturer or vehicle owner. Parts for this recall are anticipated to be available for shipment on or before September 15, 2018. The recall will begin September 30, 2018. Vehicle owners may contact Freedman Customer Service at (800) 443-4540

What is the Forest River Customer Service Phone Number? (574) 642-3112

How Remedy Component Differs from Recalled Component : As per Freedman Seating Company's Recall notification 18E-076, There is no visual indication that would differentiate the recalled GO-ES Foldaway Seat (p/n 43705, 45467, 48923, 75719) from a remedy seat.

Identify How/When Recall Condition was Corrected in Production : There was a design change by Freedman to add a gusset to seat back index pin on May 31, 2018. Welding fixture for the back frame weldment was modified the week of June 18, 2018 and returned to production.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 12, 2018 - DEC 22, 2018

Planned Owner Notification Date : NOV 12, 2018 - DEC 22, 2018

* NR - Not Reported