

# Part 573 Safety Recall Report

# 18V-854

**Manufacturer Name :** Ducati North America**Submission Date :** NOV 30, 2018**NHTSA Recall No. :** 18V-854**Manufacturer Recall No. :** TBD**Manufacturer Information :**

Manufacturer Name : Ducati North America

Address : 448 E. Middlefield Rd

Mountain View CA 94043

Company phone : 408-253-0499

**Population :**

Number of potentially involved : 1,502

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2018-2019 Ducati Panigale V4, V4 S, V4 SP

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On road sport motorcycle

Production Dates : MAR 09, 2017 - NOV 23, 2018

VIN Range 1 : Begin : ZDMDAGNW2JB000029 End : ZDMDAGNW2JB000029  Not sequential**Description of Defect :**

Description of the Defect : The timing chain tensioner might loosen, leading to an oil leak under certain extreme conditions such as race track usage.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the tensioner gets loose, the potential oil leak increases the risk of a crash.

Description of the Cause : The timing chain tensioner could loosen, and oil might leak from the bottom side of the tensioner adjustment bolt.

Identification of Any Warning that can Occur : The issue may be visible as a small oil leak originating near the adjustment bolt of the tensioner. If the leakage is not present the bike can be ridden to the closest dealer at typical road speeds.

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR  
NR  
Country : NR

## Chronology :

- On the 17th of July 2018: Ducati Motor Holding received the first reported case of oil leaking from the tensioner from a European dealer about a bike used on track.
- DMH immediately activated an internal investigation on this specific case.
- On 27th of November 2018: the Ducati Motor Holding internal safety commission determined a worldwide Safety Recall is required.

## Description of Remedy :

Description of Remedy Program : An official Ducati dealer will tighten both timing chain tensioners, applying the revised torque value. A Ducati North America Recall Bulletin is scheduled to be published to the Ducati Dealer Network using the established communication process. Owner notification letters are expected to mail within 60 days from submission of this report.

How Remedy Component Differs from Recalled Component : Increased the torque value of the chain tensioner bolts.

Identify How/When Recall Condition was Corrected in Production : The new tightening torque value is currently implemented in production.

## Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : DEC 26, 2018 - JAN 02, 2019

Planned Owner Notification Date : JAN 25, 2019 - FEB 01, 2019

\* NR - Not Reported