

Part 573 Safety Recall Report

18V-889

Manufacturer Name : Autocar, LLC

Submission Date : DEC 14, 2018

NHTSA Recall No. : 18V-889

Manufacturer Recall No. : ACX-1901



Manufacturer Information :

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 765-489-5499

Population :

Number of potentially involved : 1,003

Estimated percentage with defect : 9 %

Vehicle Information :

Vehicle 1 : 2019-2019 Autocar Xpeditor

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Autocar Xpeditors built from 05/01/2018 to 12/01/2018 at the Center Point, AL manufacturing plant.

Production Dates : MAY 01, 2018 - DEC 01, 2018

VIN Range 1 : Begin : 5VCACRCE3KC227100 **End :** 5VCACRCE6KC229567 Not sequential

Description of Defect :

Description of the Defect : The universal joint strap bolts at the transmission output yoke may not be properly torqued.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the universal joint strap bolts are loose and become disconnected, the drive shaft could detach from the vehicle increasing the risk of personal injury or property damage.

Description of the Cause : Operator error.

Identification of Any Warning that can Occur : An audible or felt drive train vibration during operation.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

11/21/2018 Prior to shipping, a drive shaft defect was discovered which resulted in the drive shaft disconnecting from the vehicle during a factory test drive. 11/21/2018 Stop ship was issued for all related products. 11/26/2018 A full audit was initiated and performed on site as well as remote storage locations and a clean point established for production. 12/4/2018 A secondary verification system was Implemented to prevent any future occurrences. 12/7/2018 Upon review of the available data Autocar decides to perform a safety recall.

Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter which will describe the defect and provide instructions for scheduling repair of the vehicle at no cost to the owner.

How Remedy Component Differs from Recalled Component : The hardware will be properly torqued.

Identify How/When Recall Condition was Corrected in Production : Immediate operator training and a secondary verification system was implemented 12/4/2018.

Recall Schedule :

Description of Recall Schedule : Dealer and owner notification will begin 1/29/2019 and end 1/30/2019.

Planned Dealer Notification Date : JAN 29, 2019 - JAN 30, 2019

Planned Owner Notification Date : JAN 29, 2019 - JAN 30, 2019

* NR - Not Reported