

Part 573 Safety Recall Report

18V-896

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : DEC 17, 2018

NHTSA Recall No. : 18V-896

Manufacturer Recall No. : 99.01.44



Manufacturer Information :

Population :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Number of potentially involved : 78

Address : 1001 All Pro Drive

Estimated percentage with defect : 100 %

Elkhart IN 46514

Company phone : 8772628032

Vehicle Information :

Vehicle 1 : 2019-2019 Heartland Milestone 377MB

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The LP supply hose that is routed to go to the Water heater is run through the wheel well and is not properly secured. The securement was made with a plastic zip tie.

Production Dates : AUG 23, 2018 - DEC 14, 2018

VIN Range 1 : Begin : 5SFMG4328KE401638 **End :** 5SFMG4425KE411798 Not sequential

Description of Defect :

Description of the Defect : The LP supply hose that is routed to go to the Water heater is run through the wheel well and is not properly secured. The securement was made with a plastic zip tie.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The zip tie could break and allow the LP hose to contact the tire.

Description of the Cause : The hose was improperly secured.

Identification of Any Warning that can Occur : Loss of LP and the smell of LP gas outside the RV.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR
NR
Country : NR

Chronology :

Received a warranty claim on 12/7/18 concerning a unit that had been delivered that the LP hose had contacted the tire and rubbed through. Began to investigate to determine why the LP hose had been able to contact the tire and it was discovered that the production line was not using the proper clamp to secure the LP hose. This was brought to the Safety committee on 12/14/18 and was determined that a recall should be completed and the shipping yard was placed on hold.

Description of Remedy :

Description of Remedy Program : The manufacture will have its dealers place a coated steel P-clamp on the hose to prevent the hose from being able to make contact with the tire. If the hose has any damage it will also be replaced at this time. Reimbursement will be provided if any consumer has corrected this at their expense.

How Remedy Component Differs from Recalled Component : The LP hose will be secured with a steel rubber coated clamp, this clamp cannot break like a plastic zip-tie.

Identify How/When Recall Condition was Corrected in Production : 12/17/18 the production line changed to the Steel P clamp.

Recall Schedule :

Description of Recall Schedule : Notification will begin once the owner letter is approved.

Planned Dealer Notification Date : FEB 11, 2019 - FEB 11, 2019

Planned Owner Notification Date : FEB 11, 2019 - FEB 11, 2019

* NR - Not Reported