

# Part 573 Safety Recall Report

# 19V-087

**Manufacturer Name :** KTM North America, Inc.

**Submission Date :** FEB 07, 2019

**NHTSA Recall No. :** 19V-087

**Manufacturer Recall No. :** TB1904



## Manufacturer Information :

**Manufacturer Name :** KTM North America, Inc.

**Address :** 1119 Milan Avenue

Amherst OH 44001

**Company phone :** 440-985-3553

## Population :

**Number of potentially involved :** 1,588

**Estimated percentage with defect :** 2 %

## Vehicle Information :

**Vehicle 1 :** 2015-2016 KTM 1290 Super Adventure

**Vehicle Type :** MOTORCYCLES

**Body Style :**

**Power Train :** GAS

**Descriptive Information :**

- The component was only used only on KTM 1290 Super Adventure models.
- Affected units were manufactured between December 1, 2014 and March 10, 2016.
- The component parts manufactured with a date badge on or after February 2016 are not affected.
- Total units manufactured 1588.
- Less than 2% of affected units have reported issues.

**Production Dates :** DEC 01, 2014 - MAR 10, 2016

**VIN Range 1 :** Begin : VBKV59406FM918535 End : VBKV5940XGM945108  Not sequential

## Description of Defect :

**Description of the Defect :** On affected motorcycles, during operation or while sitting still, it is possible that fuel can seep or leak out of the fuel tank cover mounting insert area of the fuel tank.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** During operation or while sitting still, this occurrence may increase the risk of injury and/or damage to the rider and/or property.

**Description of the Cause :** During the manufacturing process, molded material did not reach optimal temperature, resulting in unbalanced distribution of materials around the threaded insert.

**Identification of Any Warning that can Occur :** During operation or while sitting still, this occurrence may increase the risk of injury and/or damage to the rider and/or property. The rider may observe and smell fuel on or near the tank.

## Supplier Identification :

### Component Manufacturer

Name : Elkamet Kunststofftechnik GmbH  
Address : Georg-Kramer-Straße 3  
Biedenkopf FOREIGN STATES D-35216  
Country : Germany

## Chronology :

On November 16, 2017 KTM Sportmotorcycle GmbH (the Austrian vehicle manufacturer) contacted the Supplier of the 1290 Super Adventure fuel tanks regarding customer service claims of fuel tank leakage reports on Model Year 2015 and 2016 vehicles. Elkamet Kunststofftechnik GmbH (the Supplier of the fuel tank) confirmed an investigation was conducted and found that non-conformities occurred in the rotational molding process and was corrected on January 25, 2016. Components produced from February 2016 forward have been corrected by the Supplier. As a result of the information received from the Supplier, KTM Sportmotorcycle determined a recall should be issued for affected vehicles. In October of 2018, KTM North America, Inc. was informed by KTM Sportmotorcycle GmbH about the recall being conducted worldwide.

## Description of Remedy :

Description of Remedy Program :	Official KTM dealers will inspect and replace the affected fuel tank cover mounting insert with a corrected part free of charge to the customers or offer reimbursement of previously repaired defects covered by this recall.
How Remedy Component Differs from Recalled Component :	Parts are imprinted with the date of manufacturer. Remedied parts are those manufactured from February 2016 forward.
Identify How/When Recall Condition was Corrected in Production :	Improved moldering process. The component manufacturer has added a second heater coil to the manufacturing process. The second coil increases the temperature and improves the flowing behavior of the material which results in even distribution around the threaded insert.

## Recall Schedule :

Description of Recall Schedule :	KTM North America is notifying all registered owners of the above affected motorcycle by mail and all authorized KTM dealers via KTM Dealernet, an internet based dealer communication system.
Planned Dealer Notification Date :	FEB 07, 2019 - AUG 10, 2020
Planned Owner Notification Date :	MAR 08, 2019 - SEP 09, 2020

\* NR - Not Reported