

# Part 573 Safety Recall Report

# 19V-094

**Manufacturer Name :** Volkswagen Group of America, Inc.**Submission Date :** FEB 13, 2019**NHTSA Recall No. :** 19V-094**Manufacturer Recall No. :** 90L8**Manufacturer Information :**

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

**Population :**

Number of potentially involved : 4,064

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2019-2019 Volkswagen Beetle

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Vehicles without brake pad wear indicator built during a certain production period with a specific software coding are affected. Vehicles with brake pad wear indicators are not affected.

Beetle vehicle count:1701

Production Dates : AUG 27, 2018 - JAN 26, 2019

VIN Range 1 : Begin : 3VW5DAATXKM502097 End : 3VWFD7AT9KM709040  Not sequential

Vehicle 2 : 2019-2019 Volkswagen Beetle Convertible

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Vehicles without brake pad wear indicator built during a certain production period with a specific software coding are affected. Vehicles with brake pad wear indicators are not affected.

Beetle Convertible vehicle count: 2363

Production Dates : AUG 28, 2018 - JAN 23, 2019

VIN Range 1 : Begin : 3VW5DAAT6KM500007 End : 3VW5DAAT5KM504825  Not sequential**Description of Noncompliance :**

Description of the Noncompliance : When the ESP or ABS control unit detects a failure in the brake system regarding the brake force distribution EBV, no visual warning is displayed in the instrument cluster.

FMVSS 1 : 135 - Light vehicle brake systems

FMVSS 2 : 101 - Control and displays

Description of the Safety Risk : Because the driver will not see a warning in the instrument cluster when the malfunction occurs, there is a risk of losing control of the car during emergency braking. This may lead to a crash without warning.

Description of the Cause : Incorrect coding of brake wear signals in instrument cluster SW.

Identification of Any Warning that can Occur : NONE

## Supplier Identification :

### Component Manufacturer

Name : Magneti Marelli Sistemas Elec. Mexico

Address : Av. de la Industria 20 Y 21

FRACC. DEL TREBOL Tepotzotlán FOREIGN STATES 54614

Country : Mexico

## Chronology :

September 03, 2018: Claims identified and analysis started immediately.

December 07, 2018 - January 08, 2019: Topic discussed on Pre-Product Safety Committee Mexico, more information requested

January 11, 2019: Topic presented in Product Safety Committee Mexico, further details requested

February 06, 2019: Topic presented in joint Product Safety Committee Wolfsburg and Mexico where a non-compliance was determined and a non-compliance recall was decided.

## Description of Remedy :

Description of Remedy Program : The instrument cluster software will be updated in the affected vehicles at no cost to customers. Volkswagen will not offer a reimbursement plan under this recall.

How Remedy Component Differs from Recalled Component : The difference between the remedy and non-remedy software is the software level; the noncompliant software within the instrument cluster with part number 5C5.920.876.J will be updated with new software version.

Identify How/When Recall Condition was Corrected in Production : The countermeasure (software) for both supplier and production was introduced in CW02 / 2019.

**Recall Schedule :**

Description of Recall Schedule : Dealers and owners - on or before April 12, 2019

Planned Dealer Notification Date : APR 12, 2019 - APR 12, 2019

Planned Owner Notification Date : APR 12, 2019 - APR 12, 2019

\* NR - Not Reported